



april 2016

ladysmith links

STAGE ONE WATER RESTRICTIONS COME INTO EFFECT ON MAY FIRST

Stage One watering restriction will come into effect throughout the Cowichan Valley Regional District, including Ladysmith, on May 1. This is part of the region-wide strategy to reduce the amount of water we all use. This new approach was adopted by all governments in the regional district in 2015.

The following rules apply during Stage One water restriction:

- Watering 2 hours maximum on odd or even days (*EVEN* numbered houses on even days; *ODD* numbered houses on odd days) between 7:00 a.m. and 9:00 a.m. **OR** 7:00 p.m. and 9:00 p.m.
- Hand watering trees, shrubs and gardens every day up to two hours maximum a day, with a hose that has a spring-loaded nozzle
- Micro- or drip-irrigation up to four hours a day (please note, this does NOT include soaker or weeper hoses)
- Washing vehicles, boats, driveways, houses, sidewalks, patios and decks any time
- Filling pools and hot tubs any time

For more information on how you can save this most precious resource, visit our website at www.ladysmith.ca.



RESERVOIR CLEANING AND WATER MAIN FLUSHING PROGRAM UNTIL APRIL 30

If your water looks a little discoloured between now and the end of April, it is most likely due to our water system maintenance. During this time we flush the reservoir and the water mains. Should your water seem discoloured, running a cold water tap for a short period will help restore water quality to normal.

Residents who are dependent on medical equipment using water, please call Public Works at 250.245.6445 for the flushing dates for your neighbourhood.

This is also an excellent chance to clean the screens on faucets and your pressure-reducing valve (where the water enters the house). Both of these should normally be cleaned at least once a year.

For more information about the flushing program, please contact the Public Works, Utilities Department at 250.245.6445. We apologize for any inconvenience and thank you for your cooperation during the flushing process.

HAVE YOUR UTILITY BILL E-MAILED

To sign up for “e-billing” for your next quarterly utility bill, send us an e-mail at info@ladysmith.ca, and provide your account number (from the upper left hand side of your utility bill).

AUTOMATIC UTILITY BILL PAYMENTS

You can now pay your utility bill directly through our pre-authorized debit program. Just call City Hall to get the form, or download it off our website www.ladysmith.ca, and return it to us with a void cheque. After that, your account will be debited on the bill’s due date. You will still receive your quarterly utility bill.

For information about your utility bill or payments, please contact City Hall at 250.245.6414, ext. 6206.

Ladysmith Links is a publication of the Town of Ladysmith

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REDUCE, REUSE AND RECYCLE. LET'S ALL DO OUR PART



On Friday, April 22, we celebrate Earth Day. This is a time to reflect on what we as individuals, organizations and communities can do to protect and preserve our environment. Enclosed with this newsletter you will find an updated flyer to help you in your recycling efforts. Keep it handy. Did you know that the Peerless Recycling Centre takes over 650 different products from Styrofoam to drywall and many things in between?

Peerless is now operating on expanded summer hours, Wednesday through Sunday from 9:00 a.m. to 5:00 p.m.

For more information about recycling, visit our website at: www.ladysmith.ca, or call the CVRD Recycling Hotline.

The Junction Bottle Depot, 149 Oyster Bay Drive, also accepts Styrofoam and foam packaging, small electronic appliances and plastic bags and over-wrap.

We also encourage you to reduce what you consume. Think about using reusable shopping bags and lunch containers, or taking your own cup to your favourite coffee place.

A Word About Water Meters ...

You can use your water meter to check for leaks in your system. Turn off all taps. If the red arrow (low flow indicator) is moving, you have a leak in your own service and should have it repaired immediately. If the indicator is not moving, and water is bubbling up around the meter or between the meter and your street, it could simply be groundwater, or a leak on the Town's side of the water system. Call Public Works at 250.245.6445 to report a leak or for more information.



Please keep your water meter clear of vehicles, plants, brush and debris to help our meter readers do their jobs.

WE VALUE YOUR FEEDBACK AND INPUT

One of Council's six new strategic priorities is communications and public engagement. The Town wants to connect in meaningful ways with the citizens we serve, and we need the citizens to know that we value their input. Some of the ways we will be enhancing our communications and your engagement include:

- using technology to deliver more timely information
- video streaming/archiving council meetings
- hosting regular Town Hall meetings
- engaging the community in Town strategies
- identifying opportunities for more public involvement in our decisions (participatory decision-making)
- carrying out a comprehensive review of our commission and committee structure

You can add your name to the **City Hall public e-mail list** to receive e-mails about meetings, events and news, or if you have other ideas for how we can communicate with you, please get in touch with us: send an e-mail to info@ladysmith.ca, or call City Hall at 250.245.6400.

You will also find us on **Twitter @TownOfLadysmith** and at **Facebook.com/LadysmithBC**.



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