

APRIL 2017

LADYSMITH LINKS

NEW TOWN OFFICE HOURS

To improve service to our citizens, we have extended hours at Town offices:

CITY HALL

Monday to Friday - 8:30 a.m. - 4:00 p.m.

(except statutory holidays)

410 Esplanade (Corner of Trans Canada Highway and Roberts Street)

DEVELOPMENT SERVICES / BUILDING INSPECTION

Building Inspection - 8:00 a.m. - 4:30 p.m.

Office Hours Monday to Friday - 8:30 a.m. - 4:30 p.m.

(except statutory holidays)

132 Roberts Street, Unit C (corner of 2nd Avenue)

PUBLIC WORKS BUILDING

Monday to Friday - 7:30 a.m. - 4:00 p.m.

(except statutory holidays)

330 6th Avenue

FRANK JAMESON COMMUNITY CENTRE ADMINISTRATION OFFICE*

810 6th Avenue

Monday to Friday - 8:00 a.m. - 9:00 p.m.

Saturday - 9:00 a.m. - 6:00 p.m.

Sunday - 1:00 p.m. - 6:00 p.m.

*Statutory Holiday hours may vary. Please call 250.245.6424 or visit www.ladysmith.ca.

NEW Everyone Welcome Swims

Saturday - 3:00 p.m. - 6:00 p.m.

Sunday - 2:00 p.m. - 5:00 p.m.

NEW WATER & SEWER RATES EFFECTIVE APRIL 2017

The utility bill enclosed with this newsletter covers the period January to March 2017. When you get your next utility bill in July, you will notice an increase, due to new water and sewer rates that come into effect with the second quarter billing.

The rate increase will help to cover rising costs of providing safe, reliable drinking water and treating our waste water (sewage), and will also help to build reserves for future improvements to our sewer and water supply systems.

The residential sewer rate will go up from \$16.80 to \$22.50 per month. The water rates will increase by 10 per cent for the base rate and for each usage block above the base rate. Ladysmith uses a block rate structure for water billing, meaning that the more water you use, the higher the charge per cubic metre (one cubic metre is 220 gallons.)

The new water rates per quarter are:

Base Rate, to 25 m ³	\$ 29.65
Next 26 m ³ to 50 m ³	\$ 0.7321 per m ³
Next 51 m ³ to 75 m ³	\$ 0.8652 per m ³
Next 76 m ³ to 100 m ³	\$ 1.0648 per m ³
Next 101 m ³ to 125 m ³	\$ 1.3976 per m ³
Over 125 m ³	\$ 1.8634 per m ³

For more information, visit the [Utility Bills](#) page on our website at www.ladysmith.ca, or call City Hall at 250.245.6400.



SIGN UP FOR OUR ELECTRONIC NEWSLETTERS

Call City Hall 250.245.6400, click the button on our website www.ladysmith.ca, or e-mail info@ladysmith.ca to be added to our electronic newsletter mailing list. You can choose to receive City Hall News, Parks, Recreation & Culture News and/or Emergency Information right in your e-mail inbox in a safe, secure e-newsletter.

OUR WATERFRONT PLAN

The Town of Ladysmith and the Stz'uminus First Nation are working in partnership to develop a plan for the Ladysmith Waterfront Area, in the spirit of continuing to build our relationship. We are working together to create a new and exciting plan with a strong focus on implementation.

Three cheers to the 26-member citizen design team for an amazing 3-day chattette on the future of the waterfront, March 10-12! And, thank you to the many citizens who came by to see the emerging ideas in rough sketch form. A slide show about the weekend can be reviewed on the project webpage at: www.ladysmith.ca/city-hall/waterfront-area-plan.

The project was officially launched on February 1st. The first phase of the project 'building the vision', included a Speakers Night, on-line survey and stakeholder interviews. The second phase, 'developing the plan', included the design charrette and public drop-in event. To complete the project, staff and the project consultants will take your input and begin to prepare a draft plan for review in late May / early June. Public events will be announced on the Town's website and social media.

Thank you to everyone who has joined the conversation to date!

WATER IS A PRECIOUS RESOURCE EVERY DROP COUNTS

Water is essential to our health and well-being and a precious commodity. At the Town of Ladysmith, we take our responsibility to provide safe drinking water to current and future generations with the utmost seriousness. **Water restrictions will begin in Ladysmith and the whole Cowichan Valley Regional District on May 1.**

Remember, being water wise throughout the year can also save you money. With a little effort, we can reduce the water we use at home by as much as 40 per cent. For water-wise tips, visit our [water conservation](http://www.ladysmith.ca/water-conservation) page at www.ladysmith.ca.

PUBLIC WORKS DAY - MAY 25

We invite you to celebrate with us on Thursday, May 25th, 2017 at the Public Works Yard, 330 6th Avenue. Special Tours for registered student classes will be held in the morning and everyone is welcome between 1:00 pm to 3:30 pm. Fun for the whole family - there will be hands on experience with equipment, demonstrations, the backhoe rodeo, dirt & bugs, mapping & pipe systems, the fire truck & trolley and of course cake, hotdogs and more!

WE VALUE YOUR FEEDBACK. CONNECT WITH US

Successful civic engagement ensures that our citizens' and stakeholders' views, values, needs and concerns are identified before and during decision making. Being a part of this two-way process gives our residents the opportunity to contribute and connect with the Town. We encourage our citizens to engage their family, friends and colleagues in discussions and actions that improve our community.

If you have any comments, questions or suggestions, we want to hear from you. Send an e-mail to info@ladysmith.ca or call City Hall at 250.245.6400.

✉ Send an E-mail to info@ladysmith.ca

✉ Mail a Note to Town of Ladysmith City Hall, 410 Esplanade, Box 220, Ladysmith, B.C. V9G 1A2

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Sign up for PlaceSpeak, our new online engagement tool! www.placespeak.com

CONTACT US 250.245.6400 / info@ladysmith.ca

410 Esplanade MAIL PO Box 220 . Ladysmith . BC . V9G 1A2

www.ladysmith.ca

GET CONNECTED   

