



# GOVERNMENT SERVICES COMMITTEE

TUESDAY, MAY 21, 2013

5:30 P.M.

COUNCIL CHAMBERS, CITY HALL

410 ESPLANADE

*Mandate – To advise Council on a broad spectrum of issues related to departmental matters*

COUNCILLOR GORD HORTH, CHAIR

Page

## CALL TO ORDER

### 1. AGENDA APPROVAL

### 2. MINUTES

2.1. Minutes of the Government Services Committee Meeting held April 15, 2013 1 – 4

### 3. DELEGATION

None

### 4. REPORTS

4.1. City Manager's Report 5 – 7

4.2. Building Inspector's Report – April 2013 8

4.3. Trolley Report – April 2013 9

4.4. Fire Chief's Report – April 2013 10

4.5. Coastal Animal Control Services – April 2013 Pound Report 11 – 12

4.6. Ladysmith Chamber of Commerce Visitor Centre Report – April 2013 13 – 14

### 5. COUNCIL SUBMISSIONS

### 6. CORRESPONDENCE

6.1. Mrs. Joy Bernard 15  
Proposed Roundabout on Davis Road

#### Staff Recommendation

That the Committee recommend that Council refer the correspondence dated May 8<sup>th</sup>, 2013 from Mrs. Joy Bernard regarding a possible roundabout on Davis Road to staff for response.

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**7. NEW BUSINESS**

**8. UNFINISHED BUSINESS**

**ADJOURNMENT**



**TOWN OF LADYSMITH**  
**MINUTES OF A REGULAR SESSION OF**  
**THE GOVERNMENT SERVICES COMMITTEE**  
**MONDAY, APRIL 15, 2013**  
**5:30 P.M.**

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**COUNCIL MEMBERS PRESENT:**

Councillor Gord Horth (Chair)  
Councillor Bill Drysdale  
Mayor Rob Hutchins  
Councillor Glenda Patterson

Councillor Steve Arnett (entered later)  
Councillor Jillian Dashwood  
Councillor Duck Paterson

**STAFF PRESENT:**

Ruth Malli  
Erin Anderson  
John Manson  
Joanna Winter

Felicity Adams  
Sandy Bowden  
Clayton Postings

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**CALL TO ORDER**

Councillor Horth called the Government Services Committee meeting to order at 5:30 p.m.

**AGENDA APPROVAL**

- GS 2013-40** It was moved, seconded and carried that the agenda for the Government Services Committee meeting of April 15, 2013 be adopted with the following additions:
- 7.1 Homelessness Issue
  - 7.2 Town capital initiatives.

**MINUTES**

- GS 2013-41** It was moved, seconded and carried that the minutes of the Government Services Committee meeting held March 18, 2013 be adopted as circulated.

Councillor Arnett entered the meeting (5:35 p.m.)

**DELEGATIONS**

**Cara Light, Ruth Dougan – Hayes, Stewart, Little (Town Auditors)**  
**Draft Financial Statements for the Town of Ladysmith for the year ended December 31, 2012**

C. Light reviewed the Auditor's Report for the fiscal year 2012 financial statements with Council. She noted that there are no matters of concern to bring to the attention of the Committee as a result of the audit.

The Director of Financial Services reviewed the draft financial statements for 2012 with Council.

Council thanked Ms. Light and Ms. Dougan for their presentation.

## REPORTS

### **City Manager's Report**

- GS 2013-42** The City Manager responded to questions about her report and provided additional information to Council on a proposed update to the waterfront area plan and the new electric vehicle charging station on First Avenue.

### **Proposed TELUS Monopole at 11 Roberts Street (BC2627)**

- GS 2013-43** It was moved, seconded and carried that the Committee recommend that Council:
- a) concur with the proposed installation of a 14.9 metre tall telecommunications facility at the TELUS central office located at 11 Roberts Street, at siting option C (monopole located on the east side and partially screened by the TELUS building and the equipment contained in the existing garage), provided that the facility is pre-designed such that its height could be increased to accommodate multiple carriers in the future.
  - b) ratify the Government Services Committee recommendation [a) above] at tonight's Regular Council meeting.

### **Memorial Initiatives for Jaedynn Amann-Hicks**

- GS 2013-44** It was moved, seconded and carried that the Committee recommend to Council that:
- a) a memorial tree be planted at Forrest Field in memory of Jaedynn Amann-Hicks;
  - b) letters be sent to the federal and British Columbia governments requesting that "Jaedynn's Law" banning the use of free-standing soccer nets in public soccer fields across Canada be enacted as soon as possible;
  - c) a comprehensive Playing Fields Policy be drafted which includes regulations pertaining to soccer nets located on Town-owned playing fields; and
  - d) that School District No. 68 be requested to comply with the regulations contained in the Playing Fields Policy pertaining to the use of soccer nets on School District property.

### **Building Inspector's Report – March 2013**

- GS 2013-45** It was moved, seconded and carried that the Building Inspector's Report for March 2013 be received.

### **Trolley Report – March 2013**

- GS 2013-46** It was moved, seconded and carried that the Trolley Report for March 2013 be received.

### **Fire Chief's Report – March 2013**

- GS 2013-47** It was moved, seconded and carried that the Fire Chief's Report for

March 2013 be received.

- GS 2013-48** **Coastal Animal Control Services – March Pound Report**  
It was moved, seconded and carried that the Coastal Animal Control Services Pound Report for March 2013 be received.

Discussion ensued regarding whether an alternative method for animal control might be considered.

- GS 2013-49** **Ladysmith Chamber of Commerce Visitor Centre Report**  
It was moved, seconded and carried that the report from the Ladysmith Visitor Centre for March 2013 be received.

#### **CORRESPONDENCE**

- Norm and Linda Watts**  
**Hens in Backyards**  
**GS 2013-50** It was moved, seconded and carried that the Committee recommend that Council consider including bylaw amendments to permit hens in backyards in its 2014 work plan.

#### **NEW BUSINESS**

**Homelessness Issue**  
Councillor Dashwood discussed a recent meeting concerning homelessness in Ladysmith.

**Capital Projects**  
Councillor Arnett recommended that consideration be given to determining the amount that could be borrowed for capital projects including a new City Hall to be co-located with the Ladysmith branch of the Vancouver Island Regional Library, a new Fire Hall, Forrest Field and road and sidewalk improvements.

Staff were requested to report back to the Committee regarding an acceptable level of debt for Ladysmith, and comparisons with levels of debt in other communities, given the importance of these capital initiatives.

#### **ADJOURNMENT**

- GS 2013-51** It was moved, seconded and carried that this meeting of the Government Services Committee be adjourned at 6:59 p.m.

**CERTIFIED CORRECT**

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Chair (Councillor G. Horth)

Subject to Adoption



# City Manager's Report

May 2013

This monthly report is from the City Manager to the Government Services Committee. The report highlights the prior month's activities and provides information on the progress of Council objectives for the year. A written report and public discussion supports the goal of transparent communication with our citizens.

Council has provided staff with direction on their top priorities for 2013. There are operational and additional priorities in addition to this list. Again, this report provides highlights, not a complete list of activities. Committee members are encouraged to ask questions or suggest information that they wish to be included in the report.

Respectfully submitted, Ruth Malli, City Manager

## ***Highlights for the month of April 2013:***

### **Adopted Bylaws:**

- Bylaw 1820 – Building and Plumbing Bylaw Amendment to incorporate new requirements for low-flush toilets and urinals.
- Bylaw 1821 – Waterworks Regulations to establish water rates for 2013.
- Bylaw 1822 – Sanitary Sewer Rates to establish sewer rates for 2013.
- Bylaw 1823 – Water Parcel Tax Bylaw to establish the Water Parcel Tax for 2013.
- Bylaw 1824 – Sewer Parcel Tax Bylaw to establish the Sewer Parcel Tax for 2013

### **Other completed activities:**

- 520 Jim Cram Drive Town-owned property listed
- Recipient of Canada's 2013 Greenest Employer Award
- Christie Road Rezoning Neighbourhood Info Meeting
- Joint signage meeting (sandwich boards) with Chamber and Ladysmith Downtown Business Association
- 2012 Financial Audit and Auditors Report
- Naut'sa Mawt Steering Committee meeting
- Excavation of site for future Phase III STP Upgrade.
- Tree Planting at STP Site.
- Office Expansion (Public Works)
- Liquid Waste Management Report
- Electric charging station implementation
- Healthy Start to Learning event

### **COMING UP NEXT MONTH!**

- Public Works Week
- Vehicle/Equipment Replacement Program (Compressed Natural Gas Review)

### **Projects in progress this month:**

- Stz'uminus First Nation (SFN) - draft agreement for servicing
- Lease -Senior Centre Society-draft completed
- Information Technology Report-draft completed
- Financial Plan 2013-2017 (4,2,0 tax increase)
- BC Transit transition to new service
- Database updates
- Emergency Services personal preparedness
- District Energy investigation
- Relocation of soil at Sewage Treatment Plant Site
- Preparation of Request for Proposal for Water Upgrades
- Aggie Hall upgrades (grant program)
- 5 Council and committee meetings
- Zoning Bylaw project
- Christie Road rezoning process
- Community Meeting with SFN-prepare
- Stage III Sewage Treatment Pre-Design
- Chlorination Upgrade Design
- Complete Transition to PST from HST on April 1<sup>st</sup>.
- Community Sustainability Implementation Plan
- Review of cell phone service plans
- Service Extension Policy draft
- Pager Policy
- Stocking Lake Licensing (Cowichan Valley Regional District)
- Steam Donkey Rebuild
- Annual Water report
- Boulevard Tree (View Corridor) Policy
- New bleachers-Holland Creek ball field
- Resurface spray park-rubber surface funded by Tire Stewardship BC

*It is not enough to have good ideas, results come from the implementation of good ideas and that requires focus and resource allocation.*



## City Manager Report-May 2013

### ACTIVE, RESEARCHING AND EMERGING PROJECTS

Council has identified “Community Resiliency” as the primary focus for 2013 and has chosen a specific list of top priorities for the year. This approach represents a shift in the organization – the way to achieve this objective within the existing budget is to ensure that the Town’s resources (staff and funding) are directly aligned with the new priorities.

This requires strong organizational focus – staff must be clear on what is expected of them; projects/processes that do not support the top priorities will need to be stopped, delayed or deferred;

Council will support maintaining the focus (by directing what must be done and what can be put aside for now). Council has also directed that they have a medium level of risk tolerance, indicating support for creative approaches and an expectation of good value and common sense rather than perfection.

In order to ensure strong alignment, each of the new priorities must be integrated within the Financial Plan, identified as a top priority in departmental work plans, and sufficiently resourced. The Financial Plan process is a focus of the next couple of months.

#### EXAMPLE OF SOME OF THE CURRENT PROJECTS

Active (in progress, resources assigned)	Researching (resources pending)	Emerging (not resourced)
Infrastructure Upgrades (WWTP & Water)	Infrastructure upgrades-city hall, fire hall	Asset management and pavement management system
Land Sales-immediate	Land sales-other	Land acquisition and disposition-other
Zoning Bylaw	Waterfront Area Plan	Holland Creek Area Plan
Liquid Waste Management Plan	Partnership with CVRD-composting	District Energy System; Watershed Management Project (Holland Creek)
Sustainability Implementation Plan	Implement Plan, such as DCC’s low water use and other incentives	Implement Energy Plan
Information Services Strategic Plan	Implement new IT systems	Technology upgrades (hardware)
Organizational Review	Lean systems	Risk analysis and business case
Payroll Systems Streamline	Succession Plan	Staff surveys and 360 reviews
Financial Plan	Equipment reserve fund review	25 year financial plan
Naut’sa mawt Steering Committee and draft servicing agreement	SFN servicing connection	Servicing to IR 13
Boundary expansion	Boundary expansion land and servicing plans	Boundary expansion processing and servicing
Waterfront (DL 2016, Environmental Report)	DL 651 clean up-partnerships	Marine Park and small craft launch
Connector bike routes	Downtown parking	Downtown safety issues
Heritage Brochure/Tourism maps	Blue Highway signage	Heritage Façade-painting program
EOC Training-corporate	Community EOC training	Community emergency exercise
Commissions and committees; Mayors open Door	Citizen surveys (not approved in budget)	Enhance citizen engagement-electronic and other
Parks-Wickham and dog park	Gourlay Janes Park	Ball fields at Lot 108

*It is not enough to have good ideas, results come from the implementation of good ideas and that requires focus and resource allocation.*



## City Manager Report-May 2013

### TOP PRIORITIES OF COUNCIL-STATUS

Priority	Funded in Financial Plan?	IN current workplans?	Resourced with staff?	Comments
Sewer Capital	Yes	Yes	Partially	Largest project in Towns' history
Water Capital	Yes	Yes	Partially	Project includes energy generation potential
Economic Development	Partially	No (new work to be defined)	No	Meetings with key stakeholders to define scope of work
Waterfront Area Plan	Grant potential	No	Partially	Zoning bylaw is underway; grant funding will likely be required to complete the waterfront plan. The process will likely commence in the late fall.
Boundary Expansion	No	Yes	Partially	Staff working with applicant
Stz'uminus First Nation-partnerships & servicing	Yes	Yes	Partially	Significant progress made on agreements; implementation will create much additional work. Grant funding announced.
Organizational Streamlining	Yes	Yes	No	
Business Case / Risk Analysis Protocols	No	Yes	No	Will be undertaken when back to full staff levels
Inventory all plans-Zoning underway	Yes	Yes	Yes	Funding for Zoning Bylaw in 2012-funding not in place for subsequent bylaws
Succession Plan	Partially	Yes	Partially	Currently included in operational duties of HR Manager –on hold until back to full staff levels
Technology Upgrade	Partially	Yes	Partially	Strategic Plan is funded, implementation is not funded or resourced –Report draft
Citizen/Staff Surveys	No	No	No	Project cancelled during budget deliberations
Reporting System	Yes	Yes	Partially	

*It is not enough to have good ideas, results come from the implementation of good ideas and that requires focus and resource allocation.*



# **TOWN OF LADYSMITH** Building Permit Summary - April 2013

Commercial		Industrial		Institutional		Residential (NEW)		Residential Adds, Renos, Other		Dwelling Units	Total Permits	Bldg & Plbg Permit Fees This Month	Permit Values This Month	Permit Values Year to Date 2013
No. of Permits	Values	No. of Permits	Values	No. of Permits	Values	No. of Permits (new res)	Values	No. of Permits	Values					
APR 1	5,000	0	0	1	10,800	4	470,891	7	88,011	4	13	4,107	574,702	1,698,836

## **Year to Date**

JAN	0	\$0	0	\$0	0	\$0	1	\$192,510	1	\$1,440	2	\$1,553	\$193,950	\$193,950
FEB	0	\$0	0	\$0	0	\$0	2	\$348,079	4	\$196,516	1	\$3,133	\$544,595	\$738,545
MAR	0	\$0	0	\$0	0	\$0	3	\$351,480	2	\$34,109	5	\$3,337	\$385,589	\$1,124,134
APR	1	\$5,000	0	\$0	1	\$10,800	4	\$470,891	7	\$88,011	4	\$4,107	\$574,702	\$1,698,836
MAY														
JUN														
JUL														
AUG														
SEP														
OCT														
NOV														
DEC														
TOTAL	1	\$5,000	0	\$0	1	\$10,800	10	\$1,362,960	14	\$320,076	12	\$12,130	\$1,698,836	

Demos Mth	#DU	Value	#BP	Value
0	1			

Comparison	#DU	Value	#BP	Value
YTD 2013	12	\$1,362,960	27	\$1,698,836
YTD 2012	17	\$2,778,810	31	\$4,591,365
YTD 2011	12	\$1,628,986	45	\$2,366,510

*Tom Skarvig*

Tom Skarvig, Building Inspector



Town of Ladysmith  
Trolley Summary Report  
April 2013

Stats	April			Jan-Feb-Mar (Previous 3 Months)			YTD (Jan-December)		
	2013	2012	2011	2012	2011	2010	2013	2012	2011
Ridership Count	1252	1030	2145	3612	5708	6915	4250	4642	7853
Days in Operation	25	23	24	78	75	75	99	101	99
Avg. Daily Ridership	50	45	89	46	76	92	43	46	80
Wheel Chairs	0	2	7	11	15	9	0	13	22
Service Dogs	19	2	9	6	58	14	58	8	67
Bikes	26	10	38	24	87	69	84	34	125

Fares\*

Single Fares	\$730	\$813	\$0	\$2,147	\$0	*	\$2,619	\$2,960	*
Monthly Passes	\$156	\$193	\$0	\$557	\$0	*	\$533	\$750	*
Rentals**	\$0	**	**	\$0	\$0	**	\$0	**	**
Donations	*	*	\$661	*	\$1,617	\$2,066	*	*	\$2,278
Total	\$886	\$1,006	\$661	\$2,704	\$1,617	\$2,066	\$3,152	\$3,710	\$2,278

\* From launch to September, 2011 trolley riders made donations in lieu of fares; as of October, 2011 to date, fares have been collected on board the trolley in the form of single rides, and pre-purchased monthly passes.

\*\* There were no rentals in 2010 or 2011

  
John Manson





## Ladysmith Fire /Rescue

P.O. Box 760 Ladysmith, B.C. V9G 1A5

Phone: 250-245-6436 • Fax: 250-245-0917



LADYSMITH

### FIRE CHIEF'S REPORT

MONTH: **April 2013**

TYPE OF CALL OUT	J	F	M	A	M	J	J	A	S	O	N	D	YTD TOTALS
Alarms Activated: Pulled Station													0
By mistake	2												2
Electrical problem		1	2	2									5
Due to cooking		1											1
Assistance													0
Burning Complaint		1	3										4
Fire: Structure		1	1	1									3
Chimney			2										2
Interface / Bush													0
Vehicle	1	1											2
Other	1	1											2
Hazardous Materials		1											1
Hydro Lines: Down / Fire			1										1
Medical Aid	4	4	3										11
MVI	2	3	3	1									9
Rescue		1		1									2
Mutual Aid provided by Ladysmith to outside areas	3	0	1										4
<b>MONTH TOTALS (exc.. Practises)</b>	<b>13</b>	<b>15</b>	<b>16</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>49</b>
Practises (Totals for each Month )	5	4	4	5									18
Mutual Aid requested by Ladysmith from outside areas				1									1

#### ALARMS ACTIVATED (Location/Owner)

1. 450 Thetis Dr. sensor problems
2. CO2 810 5th Ave. (battery)

#### COMPARISONS:

Year to Date 2013      49 (exc. practices)

Year to Date 2012      41 (exc. practices)

Year to Date 2011      61 (exc. practices)

APPROVED:

  
Fire Chief



RECEIVED  
MAY - 6 2013

0650-20

# COASTAL ANIMAL CONTROL SERVICES OF BC LTD

2202 Herd Rd. Duncan, BC. V9L 6A6

(250) 748-3395

## TOWN OF LADYSMITH POUND REPORT

April 2013

Disposition of Impounded Dogs	Current Month	2013 Totals
Stray dogs impounded	1	4
Stray dogs claimed	1	3
Stray dogs put up for adoption	0	0
Stray dogs euthanized	0	0
Stray livestock / cats	0	0
Other	0	0
<b>Calls Received and Investigated</b>	<b>9</b>	<b>33</b>
Aggressive dogs	0	3
Dogs at large	4	8
Confined dog	1	5
Noise (barking) complaints	4	8
Other non specific dog related calls	0	9
Wildlife / livestock / cats	0	0
<b>After hour call outs</b>	<b>1</b>	<b>2</b>
Impound fees	\$50.00	\$220.00
Daily board fees	\$155.00	\$340.00
<b>Monthly Pound and Board Fees Collected</b>	<b>\$205.00</b>	<b>\$560.00</b>
<b>Tickets issued</b>	<b>4</b>	<b>8</b>
Over 3 dog limit (x4)	\$400.00	\$800.00
Unlicenced dog	\$0.00	\$0.00
Dog at large	\$0.00	\$0.00
Restricted dog not effectively confined	\$0.00	\$0.00
Habitually noisy	\$0.00	\$0.00
<b>Licencing Statistics</b>	Tags	0
	Revenue	\$00.00
		6
		\$180.00

Judi Burnett

Coastal Animal Control Services of BC Ltd

# CAS Summary of Service Calls, Ladysmith

9 calls in total

01-Apr-13 to 30-Apr-13

Issue	Call #	Received	Type	Completed
<b>At large</b>		<b>4</b>		
	1078	18-Apr-13	Dog	
	1077	18-Apr-13	Dog	
	1071	05-Apr-13	Dog	
	1075	04-Apr-13	Dog	
<b>Confined</b>		<b>1</b>		
	1070	07-Apr-13	Dog	18-Apr-13
<b>Noisy</b>		<b>4</b>		
	1079	25-Apr-13	Dog	30-Apr-13
	1076	16-Apr-13	Dog	19-Apr-13
	1073	10-Apr-13	Dog	30-Apr-13
	1072	08-Apr-13	Dog	16-Apr-13

ID

## Visitor Centre Network Statistics Program 2013

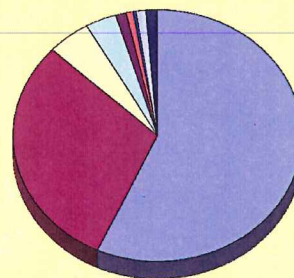
Ladysmith

Start Date: 01/01/2013

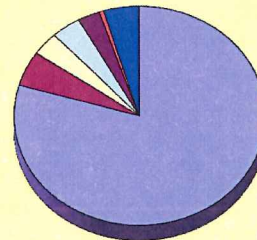
End Date: 31/12/2013

<b>Visitor Origin</b>	<b>1,168</b>
Local Resident	664
BC	352
Alberta	57
Other Canada	40
Washington	14
California	9
Other US/Mexico	4
Europe	13
Asia/Australia	15
Other	0
<b>Nights in Community</b>	<b>347</b>
Same day	276
1	18
2	12
3	13
4-6 (1 week)	10
7-13 (2 weeks)	2
14+	16
<b>Information Requested</b>	<b>1,226</b>
Accommodation	43
Adventure Recreation	47
Attractions	108
Events / Conferences	253
Food / Beverage	73
Transportation	76
Shopping	68
Parks	32
First Nations	93
Community Services	15
Investment/Moving	56
Site Facilities (e.g. Washroom)	43
Other	319

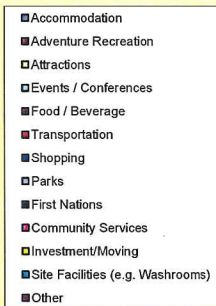
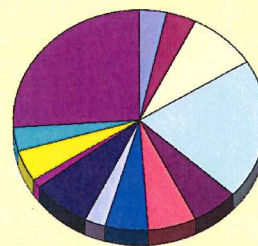
Visitor Origin



Nights in Community



Information Requested



Visitor Centre Network Statistics Program 2013

LADYSMITH

Start Date: 01/01/2013

End Date: 31/12/2013

YEAR TO DATE TOTAL	January	February	March	Q1 Total	April	May	June	Q2 Total	July	August	September	Q3 Total	October	November	December	Q4 Total	TOTAL
<b>Administration Parties/Hour</b>	185	242	285	236	278			278									247
# of hours	140.50	123.50	130.00	394.00	141.50	0.00	0.00	141.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	535.50
# of phone calls	109	234	178	521	185	0	0	185	0	0	0	0	0	0	0	0	706
# of mail/fax/email enquiries	91	260	208	559	175	0	0	175	0	0	0	0	0	0	0	0	734
# of parties	260	299	370	929	393	0	0	393	0	0	0	0	0	0	0	0	1,322
# of visitors	340	403	538	1,281	578	0	0	578	0	0	0	0	0	0	0	0	1,859
# of buses	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Visitor Origin</b>	237	261	331	829	339	0	0	339	0	0	0	0	0	0	0	0	1,168
Local Resident	150	169	169	488	176	0	0	176	0	0	0	0	0	0	0	0	664
BC	70	64	112	246	106	0	0	106	0	0	0	0	0	0	0	0	352
Alberta	7	12	21	40	17	0	0	17	0	0	0	0	0	0	0	0	57
Other Canada	8	5	10	23	17	0	0	17	0	0	0	0	0	0	0	0	40
Washington	1	0	7	8	6	0	0	6	0	0	0	0	0	0	0	0	14
California	0	0	4	4	5	0	0	5	0	0	0	0	0	0	0	0	9
Other US/Mexico	0	0	1	1	3	0	0	3	0	0	0	0	0	0	0	0	4
Europe	0	3	3	6	7	0	0	7	0	0	0	0	0	0	0	0	13
Asia/Australia	1	8	4	13	2	0	0	2	0	0	0	0	0	0	0	0	15
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Nights In Community</b>	48	58	124	230	117	0	0	117	0	0	0	0	0	0	0	0	347
Same day	36	46	101	183	93	0	0	93	0	0	0	0	0	0	0	0	276
1	1	2	10	13	5	0	0	5	0	0	0	0	0	0	0	0	18
2	1	0	6	7	5	0	0	5	0	0	0	0	0	0	0	0	12
3	2	4	1	7	6	0	0	6	0	0	0	0	0	0	0	0	13
4-6 (1 week)	2	2	2	6	4	0	0	4	0	0	0	0	0	0	0	0	10
7-13 (2 weeks)	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	2
14+	4	4	4	12	4	0	0	4	0	0	0	0	0	0	0	0	16
<b>Information Requested</b>	194	285	394	873	405	0	0	405	0	0	0	0	0	0	0	0	1,278
Accommodation	2	6	15	23	20	0	0	20	0	0	0	0	0	0	0	0	43
Adventure Recreation	4	4	15	23	24	0	0	24	0	0	0	0	0	0	0	0	47
Attractions / Tours	7	16	34	57	51	0	0	51	0	0	0	0	0	0	0	0	108
Maps / Directions	41	56	68	165	88	0	0	88	0	0	0	0	0	0	0	0	253
Events / Conferences	8	23	18	49	24	0	0	24	0	0	0	0	0	0	0	0	73
Food / Beverage	9	17	31	57	19	0	0	19	0	0	0	0	0	0	0	0	76
Transportation	5	17	30	52	16	0	0	16	0	0	0	0	0	0	0	0	68
Shopping	4	7	15	26	6	0	0	6	0	0	0	0	0	0	0	0	32
Parks	16	25	23	64	29	0	0	29	0	0	0	0	0	0	0	0	93
First Nations	2	6	6	14	1	0	0	1	0	0	0	0	0	0	0	0	15
Community Services	10	14	11	35	21	0	0	21	0	0	0	0	0	0	0	0	56
Investment/Moving	14	8	10	32	11	0	0	11	0	0	0	0	0	0	0	0	43
Site Facilities (e.g. Washrooms)	49	79	105	233	86	0	0	86	0	0	0	0	0	0	0	0	319
Other	23	7	13	43	9	0	0	9	0	0	0	0	0	0	0	0	52
<b>Community Specific Info</b>	189	280	348	817	353	0	0	353	0	0	0	0	0	0	0	0	1,170
Events Information	25	63	42	130	46	0	0	46	0	0	0	0	0	0	0	0	176
Town Services/Inquiries	26	19	17	62	23	0	0	23	0	0	0	0	0	0	0	0	85
Relocation / Visitor Package	20	16	27	63	27	0	0	27	0	0	0	0	0	0	0	0	90
Local	54	67	104	225	87	0	0	87	0	0	0	0	0	0	0	0	312
Business/Accommodation/Food etc																	
Maps: Trails/Artisans/Roads/Transportation	55	84	99	238	114	0	0	114	0	0	0	0	0	0	0	0	352
Marine Visitors	0	1	0	1	4	0	0	4	0	0	0	0	0	0	0	0	5
Trolley	4	13	16	33	13	0	0	13	0	0	0	0	0	0	0	0	46
Cycling	2	3	4	9	5	0	0	5	0	0	0	0	0	0	0	0	14
Accommodations	0	1	4	5	1	0	0	1	0	0	0	0	0	0	0	0	6
Heritage	3	13	35	51	33	0	0	33	0	0	0	0	0	0	0	0	84



To the Mayor and Council,  
Ladysmith, B.C.

May 8<sup>th</sup>, 2023

Re Proposed Roundabout

I would like to suggest installing a roundabout on Davis Road entering the Coronation Mall and Dairy Queen.

On driving up and down Davis Road, I have witnessed many potential accidents of vehicles exiting and entering the mall.

I would like your consideration of a roundabout at that vicinity. I believe it would Benefit the flow of traffic and prevent any potential accidents.

I realize the problems arising with this venture in regard to closing or rerouting traffic and allowing large semis and tankers to manipulate around the circle.

Perhaps the area between the car wash and the Co-op could be a temporary entrance and exit. I am sure your capable engineers could solve those many problems.

Thanking you for your time,

Respectfully



{Mrs.} Joy Bernard

(250) 924-7769

