# A Meeting of the Municipal Services Committee will be held in Council Chambers at City Hall on Monday, September 15, 2014 at 4:30 p.m. 

Mandate -To advise Council on a broad spectrum of issues related to departmental matters

## Call To Order

1. Agenda Approval
2. Minutes
2.1. Minutes of the Municipal Services Committee Meeting held August 18,
2014 ..... 1-3

## 3. Delegations

> 3.1. Selena Martin, Jenni Capps - Community Options Society and Safer Futures - Report and video presentation to Council on the March 2014 Youth Dialogue regarding safety concerns for Ladysmith youth.
4. Reports/Presentations
4.1. City Manager's Report to August 31, 2014 ..... 4-6
4.2. Financial Update to August 31, 2014 ..... 7-16
4.3. Waterfront Area Plan Review ..... 17-30
4.4. Coastal Animal Control Services Pound Report to August 31, 2014 ..... 31-32

Animal Control Officer activity logs are available for review at City Hall on request. These logs are not included in the agenda package for privacy reasons.

Committee previously requested that reports from the Building Inspector, Ladysmith Fire/Rescue and Coastal Animal Control Services be provided quarterly rather than monthly. Coastal Animal Control Services advises that their system does not readily accommodate quarterly reporting, and that they prefer to continue providing these reports monthly.

## 5. Council Submissions

6. Correspondence-None

## 7. New Business - None

8. Unfinished Business - None

## ADJOURNMENT

## Council Members Present:

Councillor Bill Drysdale (Chair)
Councillor Gord Horth
Councillor Glenda Patterson

Councillor Steve Arnett
Mayor Rob Hutchins

Sandy Bowden
John Manson
Kevin Goldfuss

Councillor Jillian Dashwood Councillor Duck Paterson

Felicity Adams
Clayton Postings

## Call To Order

## Agenda Approval

MS 2014-053

## Minutes

MS 2014-054

## REPORTS

Staff Present:
Ruth Malli
Erin Anderson
Joanna Winter

\author{

# Town of LADYSMITH <br> <br> Minutes of a Regular Session of the Municipal Services Committee MONDAY, August 18, 2014 Call to Order 5:00 p.m. 

}

Councillor Drysdale called the Municipal Services Committee meeting to order at 5:01 p.m.

Moved and seconded:
That the agenda for this meeting of the Municipal Services Committee be approved with the following additions:
7.1 Memorial Park Benches
7.2 Forrest Field
7.3 Power-washing and Watering Restrictions
8.1 Adopt-a-Block

Moved and seconded:
That the minutes of the Municipal Services Committee meeting held July 21, 2014 be approved.
Motion carried.

## Introduction of Operations Manager

The City Manager introduced Kevin Goldfuss, the new Manager of Operations in the Infrastructure Services Department. Mr. Goldfuss joins the Town of Ladysmith after 28 years with the City of Williams Lake. Council extended a warm welcome to Mr. Goldfuss.

City Manager's Report
Moved and seconded:
MS 2014-055 That the City Manager's Report to July 31, 2014 be received.
Motion carried.

MS 2014-056 Financial Update to July 31, 2014
Moved and seconded:
That the Financial Update to July 31, 2014 be received.
Motion carried.
Building Inspector's Report to July 31, 2014
Moved and seconded:
MS 2014-057 That the Building Inspector's report to July 31, 2014, be received. Motion carried.

Moved and seconded:
MS 2014-058 That the Committee recommend that Council direct staff to provide the Building Inspector's Report, the Fire Chief's Report and the Coastal Animal Services Pound Report on a quarterly rather than the current monthly basis.
Motion carried.
Fire Chief's Report to July 31, 2014
Moved and seconded:
MS 2014-059 That the Fire Chief's Report for the month of July 2014 be received. Motion carried.

## Coastal Animal Control Services - July 2014 Pound Report

 Moved and seconded:MS 2014-060 That the Coastal Animal Control Services Pound Report for the month of July 2014 be received.
Motion carried.

## Correspondence

MS 2014-061 That the quarterly Mayor's Report from the Ladysmith RCMP Detachment be received.
Motion carried.
It was suggested that $\mathrm{S} /$ Sgt. Herman be invited to a future meeting in order to respond to questions about an apparent increase in crime rates.

## Memorial Benches

Moved and seconded
MS 2014-062 That the Committee recommend that Council direct staff to investigate and report back on a maintenance and replacement program and budget for public benches in the Town of Ladysmith, including the feasibility of having volunteer organizations assist with bench maintenance.
Motion carried.

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Forrest Field
It was agreed to raise the issue of ATV use and partying in the vicinity
of Forrest Field after dark with Citizens on Patrol through the Protective Services Committee.
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## Adopt-a-Block

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Moved and seconded:
MS 2014-063 That the Committee recommend that Council request Councillors D. Paterson and G. Patterson to investigate Adopt-a-Block programs in neighbouring communities and report back with recommendations. Motion carried.
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## ADJOURNMENT

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MS 2014-064 That this meeting of the Municipal Services Committee adjourn at 5:39 p.m. Motion carried.
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## CERTIFIED CORRECT



## City Manager's Report September 2014

This monthly report is from the City Manager to the Municipal Services Committee. The report highlights the prior month's activities and provides information on the progress of Council objectives for the year. A written report and public discussion supports the goal of transparent communication with our citizens.

Council has provided staff with direction on their top priorities for 2014. There are operational and additional priorities in addition to this list. Again, this report provides highlights, not a complete list of activities. Committee members are encouraged to ask questions or suggest information that they wish to be included in the report.

Respectfully submitted, Ruth Malli, City Manager

## Highlights for the month ended August 2014:

Projects in progress this month:

- WWTP Stage 3 Construction
> Zoning Bylaw project
$>$ Service Extension Policy
$>$ Stocking Lake Licensing (CVRD)
> Organizational streamlining
- Couverdon Boundary Extension application
$>$ Succession Planning Policy and Procedure
$>$ Downtown Parking Lot signage
Review of upper Transfer Beach area
D Directional Signage for Forrest Field \& FJCC
$>$ City Hall replacement process
Composting and public works yard reorganization
$>$ Regional Housing Needs Assessment Project input
Bayview Connector lighting improvement
$>$ Heritage BC Grant application for Transfer Beach History Interpretive signage, SOS preparation, RFQ
> Mailed outstanding tax notices
$>$ Disposition of land
> Corporate Telephone System RFP Analysis/Award
$>$ Dog Licencing Bylaw Amendment to authorize issuance of tickets for dogs-at-large on private properties
> Watershed Modelling Study
$>$ Traffic calming options on Jim Cram Drive
$>$ Partnerships with Kinsmen Club and Festival of Lights for grant support
> Rezoning application for new business
$>$ Research speed and noise on highway through Ladysmith
$>$ Machine Shop Business Case Analysis
> Investigation of Contaminated Site Profile System - opt in/out options
$>$ Holland Creek Bridge Replacement
$>$ RFP for the Signage Initiatives Project (Phase 1)
$>$ Regional Community Profile Project - proposal review
$>$ Review of the eligble properties for the Permissive Tax Exemption


## Completed activities:

> Negotiations-supply of equipment MMBR/DAF for WWTP

## Bylaws Adopted:

1858 - Area G \& H Land Use Regs. Repeal Bylaw
1859 - OCP Amendment Bylaw (No. 43)
1860 - Zoning Bylaw
1861 - OCP Amendment Bylaw (No. 44)

## COMING UP NEXT MONTH!

Watershed Modelling Report

## City Manager Report-August 2014

## ACTIVE, RESEARCHING AND EMERGING PROJECTS

Council has identified "Community Resiliency" as the primary focus for 2014 and has chosen a specific list of top priorities for the year. This approach represents a shift in the organization - the way to achieve this objective within the existing budget is to ensure that the Town's resources (staff and funding) are directly aligned with the new priorities. This requires strong organizational focus - staff must be clear on what is expected of them; projects/processes that do not support the top priorities will need to be stopped, delayed or deferred;

Council will support maintaining the focus (by directing what must be done and what can be put aside for now). Council has also directed that they have a medium level of risk tolerance, indicating support for creative approaches and an expectation of good value and common sense rather than perfection.
In order to ensure strong alignment, each of the new priorities must be integrated within the Financial Plan, identified as a top priority in departmental work plans, and sufficiently resourced. The Financial Plan process is a focus of the next couple of months.

## EXAMPLE OF SOME OF THE CURRENT PROJECTS

| EXAMPLE OF SOME OF THE CURRENT PROJECTS |
| :--- | :--- | :--- |

## City Manager Report-August 2014

## TOP PRIORITIES OF COUNCIL-STATUS

| Priority | Funded in <br> Financial Plan? | IN current <br> workplans? | Resourced <br> with staff? |  |
| :--- | :--- | :--- | :--- | :--- |
| Sewer Capital | Yes | Yes | Yes | Stage 3 Upgrade Under Way |



Town of Ladysmith

## STAFF REPORT

To: $\quad$ Ruth Malli, City Manager
From: Erin Anderson, Director of Financial Services
Date: September 8, 2014
File No:

## Re: Financial Update - August 2014

## RECOMMENDATION:

That the Committee receive this report for information purposes.

## PURPOSE:

The purpose of this staff report is to inform the Municipal Services Committee about the status of the Town's finances up to the end of August 2014.

## INTRODUCTION/BACKGROUND:

This monthly report provides financial information on a regular basis and is consistent with the Towns' objectives of being transparent and providing good information to the taxpayer and Council. This report exceeds statutory requirements.

## SCOPE OF WORK:

The Finance Department has been focusing their attention on the two legislated processes this month: tax sale and permissive tax exemption bylaw. The tax sale is set to take place on September 29th. As of the end of August, there were 32 properties subject to tax sale which is less than this time last year. Notification of the pending tax sale has been sent to applicable property owners. All properties with delinquent taxes owing will be advertised in the local newspaper on September $16^{\text {th }}$ and $23^{\text {rd }}$.

The Permissive Tax Exemption Bylaw is scheduled for consideration by Council at the September $15^{\text {th }}$ Council meeting. As per the Permissive Tax Exemption Policy, the properties listed in the 2013 bylaw will be identified in the 2014 bylaw providing that ownership and usage has been confirmed. This confirmation was received from the property owners by the deadline of August 15 th.

Notes and Trends for August 2014

## Revenues:

The amount of taxation has not changed in 2014 as no supplementary adjustments have been received from BC Assessment. There is still approximately $5.3 \%$ (2013-5.1\%) of current taxes outstanding at the end of August.

Fees \& Charges revenues are on track:

- The second quarter utility bills were due August 27,2014 . The sewer and garbage fees are at $50 \%$ of budget which is on track for the billing of half the year. Water meters will begin to be read in mid-September for the third quarter billing.
- Subdivision Permits \& Fees, including Building Inspection revenue continues to be lower than target revenues. It is not expected to meet revenue projections at year end by approximately $\$ 20 \mathrm{k}$.
- Park, Recreation \& Culture revenue is similar to last year, though it is expected that the revenues will be slightly less than budget by the end with less bookings from other government agencies. As well, the demand for personal training has decreased, though there is an offsetting decrease in expense as well.

Investment Income is at $92.52 \%$ of expected budget.
Overall penalty and interest on taxation is at $85 \%$ of budget. Specifically, the penalty revenue has met budget expectations; interest on arrears and delinquent payments, which is recorded as it is paid throughout the year until December 31st, is at $48 \%$ of budget.

The Town continues to utilize grants where available. The active grants are the Waste Water Treatment Plant, completion of the Zoning Bylaw, the First Nations Protocol and the completion of the FJCC Energy Upgrades. Council recently approved the submission of a Heritage Legacy Grant application and staff is currently awaiting this funding decision from Heritage BC.

Gas Tax Funds have been used to pay the non-grant amounts for the FJCC Energy Upgrades and are budgeted for the Master Transportation Plan and the Golf Course Culvert Replacement. Council recently authorized the use of Gas Tax to fund the remainder of the new Holland Creek Trail Bridge.

The authorized debt for the Waste Water Treatment Plant has not yet been exercised. It is expected that the funds will be needed in the late summer/early fall.

Departmental Expenses:

- General Government Services continue to be on target at approximately $54 \%$ of budget.
- The Protective Services remains under budget at this time. Some of this is due to:
- The Fire Department spending is at $53 \%$ of their budget. The fire department will be attending training in September which is expected to increase the expenses, though remain within budget.
- Policing costs is at $45 \%$ of budget, though the Town has only been billed for the member costs to the end of June. It is expected that the policing costs will be slightly under budget. The submissions for the Police Closed Caption Video Equipment are currently being reviewed. Additional funding may be required from Police operations, if available. A separate report will accompany such a request, if necessary.
- Transportation Services, Garbage Services and Cemetery Services are within budget.
- Development Services expenses are all within budget.
- Recreation \& Culture spending is within budget.
- Parks spending is within budget.
- The Sewer Utility operation spending on target for 2014.
- The Water Utility operation is at $56 \%$ of budget.

A listing of capital projects is included as an attachment to this report.
The Principal Payments on debt remain at $29 \%$ of budget as the borrowing has not been executed. As mentioned, it is expected that already authorized short term borrowing will be initiated over the next few months.

Internal funding (the use of appropriated equity as well as the transfers to reserves) is used as needed to fund the approved projects. The majority of these funding transactions occur at year-end.

A vendor listing of payments over twenty-five thousand dollars is included in this report. This listing includes all payments made since January 1, 2014. This list will differ from the Statement of Financial Information as the legislative requirements are different.

## ALTERNATIVES:

Not applicable.

## FINANCIAL IMPLICATIONS:

Keeping Council informed of the financial state of the organization.

## LEGAL IMPLICATIONS:

This is a snapshot of the Town finances for a point in time. No accruals have been made. Payments and deposits continue to be received which will change the financial figures. These statements are not audited.

## CITIZEN/PUBLIC RELATIONS IMPLICATIONS:

The public is encouraged to review the report and provide comment.
INTERDEPARTMENTAL INVOLVEMENT/IMPLICATIONS:
Coordination among the various departments to ensure all information is coded properly and received by the Finance Department.

## RESOURCE IMPLICATIONS:

The majority of this work is done by the Finance Department.

## ALIGNMENT WITH SUSTAINABILITY VISIONING REPORT:

Not applicable

## ALIGNMENT WITH STRATEGIC PRIORITIES:

This is within the Town strategy of "Wise Financial Management".

## SUMMARY:

It is recommended that Council receive this report.

I concur with the recommendation.


ATTACHMENTS:
Statement of Operations - August 31, 2014
Statement of Financial Position - August 31, 2014
Vendor Payments Jan 1 - August 31, 2014
Summary of Capital Projects - August 31, 2014

Town of Ladysmith
Statement of Operations
As of August 31, 2014

|  | Aug '14 |  | Amended Budget |  | \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues |  |  |  |  |  |
| Property Tax - Municipal | \$ | 5,960,732 | \$ | 5,960,761 | 100\% |
| Property Tax - Police |  | 1,061,397 |  | 1,061,409 | 100\% |
| Parcel Taxes |  | 1,431,141 |  | 1,427,384 | 100\% |
| Grants in Lieu \& 1\% Tax Levies |  | 165,984 |  | 165,163 | 100\% |
| Water Fees |  | 300,238 |  | 694,130 | 43\% |
| Sewer Fees |  | 364,035 |  | 711,437 | 51\% |
| General Fees \& Charges |  | 1,023,327 |  | 1,679,369 | 61\% |
| Return on Investment |  | 78,642 |  | 85,000 | 93\% |
| Penalty \& Interest |  | 104,477 |  | 122,000 | 86\% |
| Grants |  | 834,148 |  | 5,319,777 | 16\% |
| Donations \& Contributions |  | 25,907 |  | 268,500 | 10\% |
| Loss on disposal |  | $(5,286)$ |  | 0 | 0\% |
| Development Fees |  | 108,075 |  | 108,075 | 100\% |
| Gas Tax Funds utilized |  | 125,779 |  | 253,550 | 50\% |
| Local Improvement |  | 8,922 |  | 8,922 | 100\% |
| Total Revenue |  | 11,587,518 |  | 17,865,477 | 65\% |
| Expenses |  |  |  |  |  |
| General Government |  | 1,221,454 |  | 2,086,460 | 59\% |
| Protective Services |  | 950,143 |  | 1,783,428 | 53\% |
| Transportation Services |  | 756,570 |  | 1,285,090 | 59\% |
| Garbage Services |  | 272,816 |  | 534,456 | 51\% |
| Cemetery Services |  | 18,709 |  | 28,505 | 66\% |
| Development Services |  | 307,959 |  | 571,315 | 54\% |
| Recreation \& Culture |  | 1,300,262 |  | 2,164,871 | 60\% |
| Parks |  | 385,377 |  | 630,250 | 61\% |
| Sewer |  | 433,942 |  | 949,014 | 46\% |
| Water |  | 346,777 |  | 602,306 | 58\% |
| Total Expenses |  | 5,994,008 |  | 10,635,695 | 56\% |
| Surplus / Deficit (-) |  | 5,593,510 |  | 7,229,782 | 77\% |
| Capital |  | 1,664,865 |  | 12,091,690 | 14\% |
| Proceeds from New Debt |  | 0 |  | $(4,060,000)$ | 0\% |
| Principal Payments |  | 137,243 |  | 471,851 | 29\% |
| Internal Funding |  | $(711,501)$ |  | $(1,273,759)$ | 56\% |
| BALANCE |  | 4,502,903 |  | - |  |

# Town of Ladysmith <br> Statement of Financial Position <br> as of August 31, 2014 

|  | Aug '14 |  |
| :--- | ---: | ---: |
| Cash \& Short Term Deposits | $\$$ | $16,043,236$ |
| Accounts Receivable: |  |  |
| $\quad$ Property Tax Receivable |  | $1,414,428$ |
| User Fee Receivable | 352,238 |  |
| Other Receivables | 447,085 |  |
| Accounts Payable | $(351,589)$ |  |
| Taxes Payable to Other Agencies | $(224,154)$ |  |
| Post Employment Benefits | $(225,900)$ |  |
| Deferred Revenue | $(104,676)$ |  |
| Restricted Revenue: |  |  |
| $\quad$ Development Cost Charges | $(1,471,753)$ |  |
| Gas Tax Funds | $(925,659)$ |  |
| $\quad$ Other Restricted | $(477,776)$ |  |
| Refundable Deposits | $(343,077)$ |  |
| Long Term Debt | $(3,381,645)$ |  |
| Capital Lease Obligations | $(580,789)$ |  |
| Tangible Capital Assets | $79,585,019$ |  |
| Prepaids | 13,175 |  |
| Inventory | 84,804 |  |

Town of Ladysmith
Accounts Payable
January 1, 2014 to August 31, 2014

\begin{tabular}{|c|c|}
\hline 512 PARKS DRIVE HOLDINGS LTD \& 50,000.00 <br>
\hline ANDREW SHERET LTD \& 27,587.37 <br>
\hline BANK OF CANADA (CSB) \& 45,270.00 <br>
\hline BC ASSESSMENT AUTHORITY \& 84,847.66 <br>
\hline BC HYDRO \& POWER AUTHORITY \& 277,727.11 <br>
\hline BFI CANADA INC \& 345,679.72 <br>
\hline COAST ANIMAL CONTROL SERVICES \& 29,877.77 <br>
\hline COWICHAN VALLEY REGIONAL HOSPITAL DISTRICT \& 642,713.59 <br>
\hline COWICHAN VALLEY REGIONAL DISTRICT \& 1,311,080.49 <br>
\hline CUPE LOCAL 401 \& 42,982.79 <br>
\hline ENEX FUELS \& 70,061.69 <br>
\hline ESC AUTOMATION INC. \& 223,204.36 <br>
\hline FORTISBC - NATURAL GAS \& 36,025.78 <br>
\hline HUB INTERNATIONAL BARTON \& 81,692.00 <br>
\hline ICBC \& 35,792.00 <br>
\hline KNAPPETT INDUSTRIES LTD \& 707,565.24 <br>
\hline KNAPPETT PROJECTS INC \& 34,408.45 <br>
\hline KOERS \& ASSOCIATES ENGINEERING LTD \& 170,148.87 <br>
\hline LADYSMITH \& DISTRICT HISTORICAL SOCIETY \& 30,000.00 <br>
\hline LADYSMITH RESOURCES CENTRE ASSOCIATION \& 35,061.29 <br>
\hline MANULIFE FINANCIAL \& 75,168.48 <br>
\hline MAZZEI ELECTRIC \& 28,565.56 <br>
\hline MEDICAL SERVICES PLAN \& 44,156.00 <br>
\hline MINISTRY OF SMALL BUSINESS AND REVENUE \& 611,338.37 <br>
\hline MUNICIPAL FINANCE AUTHORITY \& 52,355.31 <br>
\hline MUNICIPAL PENSION FUND \& 478,194.68 <br>
\hline NOVUS CONSULTING INC \& 60,249.59 <br>
\hline OPUS DAYTONKNIGHT CONSULTANTS LTD \& 288,343.83 <br>
\hline PACIFIC BLUE CROSS \& 118,201.72 <br>
\hline RAM MECHANICAL \& 197,400.00 <br>
\hline RECEIVER GENERAL \& 892,769.73 <br>
\hline RECEIVER GENERAL FOR CANADA \& 679,747.93 <br>
\hline STEWART MCDANNOLD STUART \& 34,062.12 <br>
\hline US BANK - CORPORATE PAYMENT SYSTEMS \& 59,900.44 <br>
\hline VANCOUVER ISLAND REGIONAL LIBRARY \& 246,100.00 <br>
\hline WORKSAFE BC \& 53,885.75 <br>
\hline Equal \& over \$25,000 \& 8,202,165.69 <br>
\hline Under \$25,000 \& 1,368,255.13 <br>
\hline \multirow[t]{2}{*}{TOTAL

13} \& 9,570,420.82 <br>
\hline \& <br>
\hline
\end{tabular}

| Capital Projects at August 31, 2014 | Costs including Commitments | Budget | Budget Remaining | Area: | Note: |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SFN Cooperation Protocol | 7,170.52 | 27,000.00 | 73\% | ADMIN | Ongoing |
| City Hall A/V Equipment | 0.00 | 3,800.00 | 100\% | CS | Assessing options |
| Telephone System | 3,800.00 | 70,000.00 | 95\% | CS | Vendor selected. Agreements to be signed in Sept. |
| Information Technology Software \& Server | 0.00 | 27,550.00 | 100\% | CS | Work with contractor to purchase \& install the VMHOST server |
| Boundary Extension | 12,907.13 | 250,000.00 | 95\% | DEV | Amounts to be billed back to developer |
| Directional Signage Phase 1 | 0.00 | 25,000.00 | 100\% | DEV | RFP Closed; currently reviewing proposals |
| Downtown Parking Initiatives Signage | 9,609.53 | 11,500.00 | 16\% | DEV | Signs delivered; our crew to install |
| Waterfront Area Plan | 0.00 | 100,000.00 | 100\% | DEV | Work to begin in September |
| Zoning Bylaw | 23,660.23 | 23,000.00 | -3\% | DEV | Complete. Adopted August, 2014 |
| DCC Review | 0.00 | 10,000.00 | 100\% | FIN | Seeking consultant in fall |
| Police - Generator partial payment | 0.00 | 25,000.00 | 100\% | FIN | Allocation to be complete at year-end |
| RCMP Close Circuit Video | 0.00 | 75,000.00 | 100\% | FIN CS | RFP Closed; currently interviewing submission. |
| Fire Department - Turnout Gear | 9,766.00 | 10,000.00 | 2\% | FIRE | Complete |
| SCBA Equipment | 40,870.15 | 40,000.00 | -2\% | FIRE | Delivered; to be installed in mid Sept |
| Parks Bench/Pavers Program | 754.48 | 0.00 | 0\% | PARKS | Ongoing; funded by donations |
| Aggie Hall Chairs \& Carts | 0.00 | 7,000.00 | 100\% | PRC | Sourcing non-folding chair options |
| Municipal Signage @ 6th Ave | 3,184.97 | 4,500.00 | 29\% | PRC | Complete. |
| FJCC Energy Upgrade | 470,694.82 | 500,000.00 | 6\% | PRC | Complete. Waiting for grant funding payment |
| FJCC Equipment | 47,390.30 | 60,000.00 | 21\% | PRC | Complete. Funded through MFA Leasing |
| FJCC Hydration Stations | 1,460.66 | 5,500.00 | 73\% | PRC | 1st station installed. |
| FJCC Reception Upgrade | 0.00 | 5,200.00 | 100\% | PRC | Work started in August. To be completed in midSept. |
| Forrest Field Shower Floor | 4,759.45 | 5,000.00 | 5\% | PRC | Complete. |
| Gourlay Janes Park Wall | 29,485.72 | 29,000.00 | -2\% | PRC | Complete. |
| Holland Creek Trails Improvements | 1,027.20 | 20,000.00 | 95\% | PRC | Minor repairs complete; further work following bridge installation |
| Holland Creek Bridge | 174,467.77 | 175,000.00 | 0\% | PRC | Project awarded; construction in September. |
| PRC Directional Signage | 3,327.71 | 4,200.00 | 21\% | PRC | Signage ordered. |


| Capital Projects at August 31, 2014 | Costs including Commitments | Budget | Budget Remaining | Area: | Note: |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LMS Walkway | 6,375.00 | 10,000.00 | 36\% | PRC | Lighting installed. Signage to be completed in fall. |
| Dog Park | 0.00 | 14,000.00 | 100\% | PRC | Researching options |
| Transfer Beach Washroom Heater | 0.00 | 5,000.00 | 100\% | PRC | Work to be done in September. |
| Machine Shop Assessment | 14,246.32 | 12,000.00 | -19\% | PRC/CS | Assessment complete; additional work on building required. |
| Aggie Hall Parking | 0.00 | 10,000.00 | 100\% | PRC/PW | Awaiting quotes for design work |
| 2nd Ave Geotech Investigation | 0.00 | 15,000.00 | 100\% | PW | Project under review. |
| Dogwood Dr Bridge Capacity Assessment | 5,350.00 | 10,000.00 | 47\% | PW | Engineering design being worked on. |
| Forrest Field Fountain | 7,249.46 | 7,500.00 | 3\% | PRC | Complete. Funded through a donation. |
| Master Transportation Plan | 0.00 | 50,000.00 | 100\% | PW | Preparing to issue RFP |
| Pavement Management | 0.00 | 40,000.00 | 100\% | PW | Project to be completed in 2015 |
| PW Wash Station | 35,371.09 | 35,000.00 | -1\% | PW | Complete |
| South End Industrial Access Rd | 7,698.75 | 60,000.00 | 87\% | PW | Awaiting Provincial approval. |
| Storm Main - Oyster Bay Drive | 125,153.42 | 140,000.00 | 11\% | PW | Complete |
| Storm Water Repair | 0.00 | 50,000.00 | 100\% | PW | Town crew to work on project in fall |
| Vehicle Replacements | 0.00 | 135,000.00 | 100\% | PW | RFP under review |
| Golf Course Culvert Replacement | 4,555.00 | 75,000.00 | 94\% | PW | Project under review. |
| Chlorination Facility | 691,548.31 | 707,240.00 | 2\% | Water | Complete |
| Facilities-Low Flow Toilets \& Urinals | 3,785.79 | 10,000.00 | 62\% | Water | Ongoing |
| Filtration Pilot Study | 0.00 | 165,000.00 | 100\% | Water | Preparing RFP to contractors |
| Parks-Irrigation Controllers | 9,476.99 | 10,000.00 | 5\% | Water | Complete |
| Water main Replacement | 0.00 | 35,000.00 | 100\% | Water | Small project to be done in fall |
| Watershed Modeling | 33,500.99 | 35,000.00 | 4\% | Water | Additional scope added; budget to be amended |
| Watershed Security | 3,783.26 | 5,000.00 | 24\% | Water | Small work performed by our crew. |
| Weather Station | 23,174.16 | 25,000.00 | 7\% | Water | Installed. |
| Annual Sewage Smoke Test | 0.00 | 20,000.00 | 100\% | Sewer | Work to be done in fall |


| Capital Projects at August 31, 2014 | Costs <br> including <br> commitments | Budget | Budget <br> Remaining | Area: | Note: |
| :--- | ---: | ---: | ---: | :--- | :--- |
| Lift Station Upgrades | 0.00 | $30,000.00$ | $100 \%$ | Sewer | Working with consultant - target work to be done in <br> fall <br> Work to be done in fall |
| Main Upgrades (I\&I) | 0.00 | $150,000.00$ | $100 \%$ | Sewer | Se <br> WWTP - Phase 3 |
| PW Composting Upgrade | $162,689.63$ | $8,000,000.00$ | $98 \%$ | Sewer | Major contactor underway; underground piping at <br> $50 \%$ complete. Tenders awarded for work. |
| Waiting for confirmation of Regional District funding |  |  |  |  |  |



## Town of Ladysmith

## STAFFREPORT

To: Ruth Malli, City Manager
From: Felicity Adams, Director of Development Services
Date: September 11, 2014
File No: 6520-20

## Re: WATERFRONT AREA PLAN REVIEW

## RECOMMENDATION(S):

1. That the Committee recommend that Council receive the Waterfront Area Plan Review - Developing the Scope of Work document and direct staff to continue to work with FCM - Green Municipal Fund to secure funding for the project.
2. That the Committee recommend that Council endorse the responses of the Municipal Services Committee to the Key Questions discussed at its meeting held on September 15, 2014.

## PURPOSE:

The purpose of this staff report is to begin to set the stage for the Waterfront Area Plan review.

## INTRODUCTION/BACKGROUND:

Council has identified the update of the Waterfront Area Plan as a strategic priority. The attached report has been prepared to assist with setting the stage for the review by establishing the context for the plan review and potential next steps based on FCM's recommended redevelopment stages for brownfield revitalization.

## SCOPE OF WORK:

The attached document called Waterfront Area Plan Review - Developing the Scope of Work lays out the context for the plan review and also potential next steps. Key questions for the Committee and Council to consider are contained in the report.

## ALTERNATIVES:

That the Committee not consider the key questions at this time.

## FINANCIAL IMPLICATIONS:

External funding will be required. The Financial Plan includes a commitment of $\$ 20,000$ for work to be done in advance of the plan review. Staff have scheduled a meeting with FCM Green Municipal Fund to review potential funding which would be $50 \%$ grant up to \$175,000.

The Financial Plan allocates in both 2014 and 2015，\＄100，000 each year for the Waterfront Area Plan which is $100 \%$ grant funded（Gas Tax Capacity Building and Green Municipal Fund）．

Depending on the scope of work defined by Council，the Community Works Fund（CWF） could be utilized depending on scope and eligibility．If Council chooses to use the CWF，the Financial Plan would require amendment．

## LEGAL IMPLICATIONS；

None．

CITIZEN／PUBLIC RELATIONS IMPLICATIONS：
Through the Visioning initiative the community participated in the development of a vision for the waterfront．The importance of this work was reinforced through the Sustainability Action Plan．Public and stakeholder consultation will be an important part of the project．

INTERDEPARTMENTAL INVOLVEMENT／IMPLICATIONS：
All departments would be involved to some extent in a Waterfront Area Plan review．
RESOURCE IMPLICATIONS：
This project requires external funding and consulting resources．

## ALIGNMENT WITH SUSTAINABILITY VISIONING REPORT：

The Visioning Report and the Sustainability Action Plan provide for an update to the Waterfront Area Plan as a key action to integrate the community＇s vision and sustainability strategy．

ALIGNMENT WITH STRATEGIC PRIORITIES：
Effective land use planning and community design is a Council strategic priority．
SUMMARY：
Direction is required in the development of the scope of work for the Waterfront Area Plan． The attached document lays out context for the plan review and key questions for consideration at this time．

I concur with the recommendation．


Ruth M\＆⿺辶⿻丷木），City Manager

## ATTACHMENTS： <br> Waterfront Area Plan Review－Developing the Scope of Work

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Town of Ladysmith

## Waterfront Area Plan Review

Developing the Scope of Work

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## Introduction

The purpose of this paper is to begin to set the stage for the Waterfront Area Plan review. There has been much attention paid to planning for and the development of the waterfront for many years. The current Waterfront Area Plan was created in 1997 and forms part of the 2003 Official Community Plan.

The Waterfront Area Plan covers the Rocky Creek industrial park, the uplands where the Machine Shop and various outbuildings are located, steep bluffs, Slack Point, the gravel parking lot, Transfer Beach Park, as well as the water lot where the LMS Community Marina is located and the adjacent waters. The community's vision for the Town-owned and Provincially-owned upland and foreshore (a sub-area of the Waterfront Area Plan) has been under discussion and study since the 2006 Request for Proposals did not proceed. The 2009 Community Vision and the more recent Golder Reports provide important background for the review.

Most recently, the Town and the Stz'uminus First Nation have signed a Memorandum of Understanding to work together on community planning and to consider joint initiatives to clean-up the harbour and develop Lot 651.

## Council Direction

Council has identified the update of the Waterfront Area Plan as a strategic priority.

## The Waterfront Plan Area

As illustrated on the plan below, the Waterfront Area Plan (1997) covers both upland and marine areas developed and vacant - privately owned and publicly owned. This plan does not include all of the Ladysmith waterfront lands.


## Waterfront Sub-Area Land Ownership

The following plan illustrates the sub-area lands owned by the Town (red hatch), Provincial Crown (green hatch), Federal Crown (light blue hatch) and one private land owner (dark blue hatch) . The railway corridor is owned by the Island Corridor Foundation.


## Description of the Parcels:

|  | Area | Use | Parcels | Ownership |
| :--- | :--- | :--- | :--- | :--- |
|  | 8.5 ha | Former "Rail Yard" | Lot 1 and Lot 4 | Town |
|  | 1.3 ha |  | Lot 5 | Invet Holdings |
| Filled Foreshore | 5.3 ha | Slack Point (coal slag) | Lot 16G | Province |
|  |  | Former Log Dump | DL 17G | Province |
|  | Parking lot <br> Boat Launch | DL2016 Block B, D <br> and OD | Province - <br> Town LOO |  |
| Water Lots | Community Marina - <br> southern portion of <br> Block C | DL2016, Block C | Province - Town <br> Lease |  |
|  | 11.25ha <br> (including <br> $17 G)$ | "Dog Patch" - vessels <br> and structures | DL651 | Province |
|  |  | Government <br> (Fishermen's) Wharf | DL 2060, Block E | Federal Crown |

## Timeline of Recent Actions

The following processes, studies and initiatives have affected the Waterfront sub-area since the mid1990s.
1997 Waterfront Area Plan

2003 Official Community Plan
2006 Waterfront Development RFP
2007 Fishermen's Wharf breakwater project
2007-14 Town meetings with Stz'uminus First Nation
2008-09 Community Visioning Initiative including Waterfront
2009 Clean-up of DL651 by the Province
2009 DL2016 Holdings Corporation formed
2010-12 Golder Associates Environmental and Geotechnical Reports
2012 Ladysmith Maritime Society Community Marina Upgrades (DL2016)

Naut' sa mawt Steering Committee formed with representatives of Town and SFN
Naut'sa mawt (Working Together) Community Accord signed
Co-operation Protocol with Stz'uminus First Nation signed
Town of Ladysmith and Stz'uminus First Nation MOU signed
Sustainability Action Plan 2013-2016
The Machine Shop (Lot 4) added to the Community Heritage Register

## Community Vision for the Waterfront

## Waterfront Area Plan (1997)

The purpose of the Waterfront Area Plan is to provide detailed guidance for future land use and development in the Ladysmith waterfront. The plan refines the OCP and provides specific direction for the form, character and scale of development which may occur in the area, including extensive urban
design guidelines. The Waterfront Area Plan is considered to be a "local area plan" in the community plan hierarchy.

The plan area comprises approximately 105.3 hectares ( 260 acres) in total area - 40\% is land parcels and $60 \%$ comprises water lots as shown here. The upland is comprised primarily of the Rocky Creek Industrial Park, Transfer Beach Park, the Machine Shop and undeveloped Town and private lands. The foreshore contains the LMS Community Marina.


The Ladysmith waterfront is envisioned as a key element of the future Ladysmith community - as a natural extension of a hillside and seaside community. The area is defined as providing a connection to the water's edge and harbour area; a place for public use and activity; a tourist destination; and a neighbourhood with a mix of residential and commercial uses with continued business and industrial uses. The build-out population in the current plan is estimated to be 2,500 .

## Official Community Plan (2003)

Guiding Principle: Promote high quality waterfront development
Ladysmith is situated adjacent to scenic Stuart Channel. The community has prepared a long-term development plan and strategy to undertake waterfront redevelopment. Over the next few years the waterfront will be transformed into a vibrant mixed use community of residential, commercial and employment uses and parks space. That development will become a critical element in the on-going enhancement of the community.

Key Waterfront Issues (2003):

- Planning, managing and implementing the Waterfront Redevelopment, with its associated residential, commercial and employment mix, is a major issue for Ladysmith. Development of the waterfront provides a significant opportunity for the Town to create a new urban area in a key location. The complexity of the development and economic investment require that the waterfront be carefully planned and managed, so that long-term Town interests are addressed. The Waterfront Area Plan directions will need to be incorporated into the Community Plan.
- The waterfront defines much of the character of Ladysmith. The Waterfront Area Plan identifies a long term development concept for a mix of uses and provides the basis for the creation of a vibrant character for the Waterfront. Community members believe that a foreshore enhancement walkway is an important consideration in the long term development of the waterfront. Public access that stimulates a vibrant public waterfront and connects the waterfront to the remainder of the community will need to be explored.
- Waterfront development has been identified as a priority. Upland development of the waterfront will include a mix of uses and activities, including residential, retail/commercial and park development. Foreshore development could include marina uses, marine residential and tourism uses.

Waterfront Policies (2003)

- The Town will continue to support implementation through partnerships with provincial agencies, First Nations, and the private sector of the Holland Creek, South Ladysmith and Waterfront Area Plans.
- Design Guidelines will be development and revised for the Downtown, Waterfront, commercial development and industrial/business park development.
- Heritage resources that celebrate Ladysmith's historic natural resource activities will be promoted, particularly in the Downtown and on the Waterfront.
- Safe and efficient multi-modal access to the Waterfront will be promoted.
- Future waterfront development will be pedestrian friendly and provide public access to the water's edge.
- Plan for and promote the development of a mixed-use waterfront adjacent the downtown as a key element in the community's goal of economic diversification and support for downtown retail and service businesses.
- Mixed-use development to include economic activity in the areas of eco-tourism, marine manufacturing, cottage industry and 'live-work' alternatives, is directed to the south waterfront area.
- The municipality shall continue development of a comprehensive community-wide trail system for pedestrians and cyclists, to include a continuous waterfront walkway as shown on Map 3Transportation.


## Ladysmith: A community vision for a sustainable west coast town (2009)

One chapter in the Community Visioning Report is dedicated to the visioning session for the Waterfront. This section of the report considers a larger waterfront area, including lands to the north of the current boundary of the Waterfront Area Plan, as can be seen by the recommended implementation actions outlined below.

The Waterfront Vision section of the 2009 Visioning Report suggests "... a re-evaluation of appropriate locations and land use arrangements for different activities along the shore from Transfer Beach to the end of the Town's boundary to improve the Town's overall waterfront experience."

## Waterfront Related Implementation Actions:

- Update the Waterfront Area Plan to integrate the many ideas and elements of character and identity and use that the community developed through the visioning process.
- This plan will need to address issues such as:
- An overall staged structure plan to guide the evolution of the entire Ladysmith waterfront;
- A waterfront village development strategy for a portion of the current industrial lands;
- Park subarea programming strategy to address the full range of potential activities and their facility needs;
- Design guidelines; and others.


## Marina and Recreation Strategy

- The harbour offers strategic opportunities both for community and commercial marina facilities. A strategic plan should be completed to address both opportunities in an appropriate manner.
- Create a recreation strategy to outline the full possible scope of recreation potential for residents and tourists, and the facilities needed to support it - to be implemented over time, weaving pieces of the strategy into different development or capital planning projects. This strategy should consider the opportunity for developing some special activity precincts as outlined in the vision.


## Industrial Lands Strategy

- Create an industrial lands and development strategy to reflect the community goals and ideas in the community vision. The waterfront village redevelopment is likely to impact an edge of the industrial waterfront at this time, and it is important to manage this change in industrial lands in the context of an overall strategy.


## Sustainability Action Plan (2013-2016)

The Sustainability Action Plan provides a road map for the implementation of the Community Sustainability Vision developed in 2009. It was funded with assistance from the FCM - Green Municipal Fund. It is considered to be an Integrated Community Sustainability Plan (ICSP) in the planning hierarchy.

## Growth and Development - Priority Action Item 2

- Update Waterfront Area Plan to align it with the Sustainability Vision which envisions development of a mixed use waterfront village.


## Green and Natural Systems - Priority Action Item 2

- Develop a Ladysmith Harbour Remediation Action Plan for extensive clean-up of contamination caused by historic industrial activities.


## Brownfield Pilot Project

The following information is from the Province's website.
Ladysmith Harbour has been an industrial site for the past century. The two main industries were coal washing and load out facility and a log sorting facility. In the early 1900s, the foreshore was extended by
coal fill, derived from washing of coal mine and coal smelter wastes. The historical activities on the site have led to the current state of contamination.

The Crown Land Restoration Branch of the Ministry of Agriculture and Lands has identified the Ladysmith Harbour as a candidate Brownfield Pilot Project. This designation means that the province is assessing the redevelopment potential of the site to determine if remediation provides for economic, environmental and social benefits to the Province. A primary goal of the project is to cultivate active partnerships among key government, community and industry stakeholders.

## Environmental and Geotechnical Assessments

During the period 2010-2012, the following studies were completed on the Town land and Provincial land and foreshore. Golder Associates prepared the reports. Funding for the Town's costs was made available by the FCM - Green Municipal Fund and the Province of BC - Brownfield Renewal Program.

- Ladysmith Harbour Bathymetric and Sidescan Survey (2010)
- Ladysmith Harbour Marine Sediment Investigation and Management Options Assessment (2011)
- Ladysmith Harbour Supplementary Stage 1 Preliminary Site Investigation and Detailed Site Investigation (2011)
- Ladysmith Harbour Overview-Level Geotechnical Investigation and Assessment (2012)
- Ladysmith Harbour Remedial Costs (2012)

These studies are available on the Town's website at: http://www.ladysmith.ca/city-hall/reportspublications.

Costs for remediation would be largely determined by the type of development, and are currently estimated at $\$ 26.8$ million for the current development options considered for the upland, filled foreshore and marine areas. These costs do not include the costs for addressing the geotechnical stabilization of Slack Point or erosion control along the coastline. The good news within the report is that much of the Town's uplands are free from contamination.

## Stakeholders

Stakeholders in the Waterfront Area Plan review include the following organizations and others depending on the geographic scope of the planning review.

- Town of Ladysmith
- Province - Brownfield \& Crown land
- Stz'uminus First Nation
- Invet Holdings (Lot 5)
- Island Corridor Foundation
- Ladysmith Maritime Society
- Ladysmith Fisherman's Wharf Society (Government Wharf)
- DFO - Small Craft Harbours
- Service Clubs
- Chamber of Commerce
- Ladysmith Downtown Business Association
- Advisory Commissions
- Transfer Beach Park users
- Residents and property-owners


## Key Questions....

As part of the initiation of the Waterfront Area Plan review several key questions require consideration by Council. This information will also assist in the development of grant applications for external funding.

QUESTION 1: What is the geographic area to be included in the Waterfront Area Plan Review?

- Current Waterfront Area Plan area?
- Expanded area to include area to the northern boundary of the Town (Visioning Report).
- Developed lands? Under-developed lands? Brownfield lands?
- Upland only?
- Town-owned lands?
- Provincial filled-foreshore and water lots?
- Private lands (Lot 5)?
- Government Wharf (not in WAP)?

QUESTION 2: What is the purpose of the Waterfront Area Plan review?
QUESTION 3: What is the problem? What are we trying to do?
QUESTION 4: What is the outcome we desire?

## Potential Next Steps

A meeting with a representative of the FCM - Green Municipal Fund is scheduled for September 2014 to discuss the project and the potential work plan to determine eligible activities for a grant application. The following chart provides preliminary thoughts about the steps that the Town could undertake in the Waterfront Area Plan Review based on potential project funding and the GMF's recommended redevelopment strategies for brownfield revitalization. The type of plan that a Waterfront Area Plan Review is likely to fit within under GMF funding is a Brownfield Action Plan or a Sustainable Neighbourhood Action Plan.

| Step 1A | Step 1B | Step 2 | Step 3 | Step 4 |
| :--- | :--- | :--- | :--- | :--- |
| PRE-PLAN | PLAN | STUDY | REMEDIATE | REDEVELOP |
| Pre-Plan for <br> Grant Application | Sustainable <br> Neighbourhood <br> Action Plan | Remediation <br> Action Plan | Remediation | Infrastructure <br> Private Sector |
| TOL: $\$ 20,000$ to <br> address key issues <br> in advance of the <br> waterfront area <br> plan | GMF: $50 \%$ grant up to <br> \$175,000 <br> Gas Tax? | GMF: $50 \%$ grant up <br> to $\$ 175,000$ | GMF: $80 \%$ of costs - <br> Loan | GMF: 80\% of <br> costs - Loan |
| Hire consultant to <br> work with Town <br> staff to complete <br> Step 1A | Other: Ice-T, Real <br> Estate Foundation, BC <br> Infrastructure <br> Planning Grant | Develop a <br> remedial/risk <br> management action <br> plan that includes <br> the use of <br> sustainable <br> approaches where <br> possible. | Private sector <br> and/or local <br> government | Private sector <br> and/or local <br> government |
| Bring together <br> technical experts, <br> senior <br> management, <br> Council and other <br> key information <br> holders (+SFN) | Pre-Qualify <br> consulting teams |  |  |  |
| Share information <br> and identify <br> information gaps | RFP and award of <br> contract | RFP and award of <br> contract |  |  |
| Problem <br> Definition and <br> Define the Area <br> with Council | Confirm the Area |  |  |  |
| Prepare simple <br> Backgrounders <br> for public <br> communication |  |  |  |  |


| Step 1A | Step 1B | Step 2 | Step 3 | Step 4 |
| :--- | :--- | :--- | :--- | :---: |
| PRE-PLAN | PLAN | STUDY | REMEDIATE | REDEVELOP |
| Pre-Plan for <br> Grant Application | Sustainable <br> Neighbourhood <br> Action Plan | Remediation <br> Action Plan | Remediation | Infrastructure <br> Private Sector |
| purposes |  |  |  |  |
| Develop GMF <br>  <br> others? | Strategic review of <br> the current situation <br> including the 2006 <br> RFP and the <br> economic and land <br> use implications of <br> the Golder Reports | Remediation <br> Strategy | Remediation |  |
| Develop RFP | Community <br> education and <br> consultation | Phasing Strategy |  |  |
| Pre-Qualify <br> consulting teams | First Nations <br> engagement / <br> partnership |  |  |  |
| Urban <br> Waterfronts <br> Conference 2014 <br> - November 2014 <br> (attendance?) | Managing <br> Community <br> expectations |  |  |  |
|  | Involving <br> stakeholders - tour of <br> waterfronts for <br> inspiration |  |  |  |
|  | Sustainability <br> Planning <br> (environmental, <br> social, economic, <br> cultural) | Review of Waterfront <br> Area Plan to create <br> the Sustainable <br> Neighbourhood <br> Action Plan (SNAP) |  |  |
|  | Update to OCP to <br> implement SNAP |  |  |  |
| Terms of Reference <br> for Remediation <br> Action Plan for grant <br> purposes |  |  |  |  |


| COASTAL ANIIMAL CONTROL SERVICES OF BC LTID <br> 2202 Herd Rd. Duncan, BC. V9L 6A6 <br> (250) 748-3395 <br> TOWN OF LADÝSMITH POUND REPORT <br> August 2014 |  |  |  |
| :---: | :---: | :---: | :---: |
| Disposition of Impounded Dogs |  | Current Month | 2014 Totals |
| Stray dogs impounded |  | 2 | 10 |
| Stray dogs claimed |  | 1 | 8 |
| Stray dogs put up for adoption |  | 0 | 1 |
| Stray dogs pending |  | 1 | 1 |
| Stray dogs euthanized |  | 0 | 0 |
| Stray livestock / cats |  | 0 | 0 |
| Other |  | 0 | 1 |
| Calls Received and Investigated |  | 16 | 76 |
| Aggressive dogs |  | 1 | 9 |
| Dogs at large |  | 0 | 23 |
| Confined dog |  | 2 | 8 |
| Noise (barking) complaints |  | 9 | 19 |
| Other non specific dog related calls |  | 3 | 15 |
| Wildlife / livestock / cats |  | 0 | 0 |
| Unlicensed |  | 1 | 2 |
| After hour call outs |  | 0 | 2 |
| Pick Up fees |  | \$00.00 | \$35.00 |
| Impound fees |  | \$50.00 | \$600.00 |
| Daily board fees |  | \$20.00 | \$130.00 |
| Monthly Pound and Board Fees Collected |  | \$70.00 | \$765.00 |
| Tickets issued |  | 0 | 1 |
| Over 3 dog limit |  | \$0.00 | \$00.00 |
| Unlicenced dog |  | \$00.00 | \$00.00 |
| Dog at large |  | \$00.00 | \$00.00 |
| Dog not effectively confined |  | \$00.00 | \$100.00 |
| Habitually noisy |  | \$0.00 | \$0.00 |
| Licencing Statistics | Tags | 6 | 16 |
|  | Revenue | \$200.00 | \$480.00 |

Judi Burnett
Coastal Animal Control Services of BC L

## CAS Summary of Service Calls



