

# NOTICE TO ALL WATER USERS

## Water Main Flushing Program

November 1<sup>st</sup>, 2023 to April 30<sup>th</sup>, 2024

Each year, the Town of Ladysmith flushes both water supply mains and distribution water mains. Regular water main flushing is an important part of a comprehensive water management program. Potable water is flushed at a high velocity through the water mains to ensure all piping is refreshed and minor sediment within the pipe is removed.

This is one of the methods relied upon by the Town to help keep our drinking water safe and clean.

During this flushing period, water users may experience some discoloration of the water supply. Should this occur, running a cold water tap for a short period will help to restore water quality back to normal.

Residents who are dependent on medical equipment that uses water are invited to call Infrastructure Services 250.245.6445 for specific flushing dates.

Residents can take this opportunity to clean the screens on faucets and the pressure-reducing valve (where the water enters the house). These should normally be cleaned at least once a year.

If you have any questions regarding the flushing program, please contact Infrastructure Services.

Thank you for your understanding during the flushing process.

- Infrastructure Services, 250.245.6445

---

250.245.6445 / [info@ladysmith.ca](mailto:info@ladysmith.ca) / [www.ladysmith.ca](http://www.ladysmith.ca)

330 6th Avenue MAIL PO Box 220, Ladysmith, BC V9G 1A2

GET CONNECTED   

 cowichan

