

NOTICE TO ALL WATER USERS

Water Main Flushing Program January 15th to April 30th, 2018

Each year, between January and April, the Town's Infrastructure Services, Utilities Department flushes both water supply mains and distribution water mains. Regular water main flushing is an important part of a comprehensive water management program. Potable water is flushed at a high velocity through the water mains to ensure all piping is refreshed and minor sediment within the pipe is removed. This is one of the methods relied upon by the Town to help keep our drinking water safe and clean.

During this flushing period, water users may experience some discoloration of the water supply. Should this occur, running a cold water tap for a short period will help to restore water quality back to normal.

Residents who are dependent on medical equipment that uses water are invited to call the Utilities Department at 250.245.6445 for flushing dates.

May we suggest that Residents take this opportunity to clean the screens on faucets and the pressure-reducing valve (where the water enters the house). These should normally be cleaned at least once a year.

If you have any questions regarding the flushing program, please contact the Infrastructure Services, Utilities Department.

We apologize for any inconvenience and thank you for your cooperation during the flushing process.

Infrastructure Services, Utilities Department, Town of Ladysmith, 250.245.6445