



STAGE 1 WATER RESTRICTIONS

Stage 1 Watering Restrictions will come into effect for Town of Ladysmith residents as of May 1st. These annual restrictions are intended to help manage water usage during the warmer, drier months of the year.

Remember, being water-wise can also save you money. With a little effort, you can reduce the amount of water you use at home by as much as 40 percent!

To read more about full water restrictions, visit our website at: <https://www.ladysmith.ca/our-services/water>.

NEW RATES EFFECTIVE 2022

The Utility Bill enclosed with this newsletter covers the period January to March 2022. You will notice your bill is calculated based on the new water rates that came into effect January 1, 2022.

The rate increase helps to cover the rising costs of providing safe, reliable drinking water and treating our waste water. The funds also go towards building reserves for future improvements to our sewer and water supply systems.

The residential sewer rate is remaining at \$30.19 per month. Ladysmith uses a block rate structure for water billing, meaning the more water you use, the higher the

charge per cubic metre (one cubic metre is 220 gallons.)

The new water rates per quarter are:

- Base Rate to 25 m³ \$ 55.29
- Next 26 m³ to 50 m³ \$ 1.060 per m³
- Next 51 m³ to 75 m³ \$ 1.1888 per m³
- Next 76 m³ to 100 m³ \$ 1.4629 per m³
- Next 101 m³ to 125 m³ \$ 1.9203 per m³
- Over 125 m³ \$ 2.5604 per m³
- Over 200m³ (Apr. to Sept. only) \$3.3285 per m³

For more information, visit the Utility Bills page on our website at www.ladysmith.ca, or call City Hall at 250.245.6400.



STZ'UMINUS ARTIST DESIGNS NEW COMMUNITY BANNERS

Stz'uminus artist Jason Harris has designed two new banners to hang prominently in Ladysmith's downtown this coming summer, further enhancing this important and inclusive gathering space for our community.

Harris is an accomplished carver who developed an interest in the traditional craft through his late father.

The 2022 theme for Town of Ladysmith's Community Banner Program is Community on the Coast; Harris drew on his inspiration living near the Salish Sea, particularly in his portrayal of an otter searching for its next meal in Sea Searching (Otter).

The second banner design by Harris is Hummingbird Season, which is a tribute to the season of spring.

The Parks, Recreation & Culture Advisory Committee and Public Art Banners Selection Committee both endorsed Harris' submission. Council approved the recommendations by both committees at its meeting on March 15, 2022.

The intent of the banner program is to beautify Ladysmith's downtown core through public art while at the same time creating opportunities for local artists

to showcase their work for all to enjoy.

The Town plans to install the banners in May.

For more information on the artist, including bio, and more about the designs chosen, please see our website: <https://www.ladysmith.ca/city-hall/news-media/news-detail/2022/03/22/>

BC HYDRO LED STREET LIGHT CONVERSION

In late February and early March, BC Hydro converted 440 streetlights to energy-efficient LEDs across Ladysmith.

Federal regulations require all light ballasts containing Poly-Chlorinated Biphenyls (PCBs) be removed by the end of 2025. BC Hydro has replaced the streetlights with high pressure sodium (HPS) street lights.

Across Canada, many communities are switching to LED street lights for much the same reason people are using them in homes: they use far less energy, are more reliable, last longer, and are more sustainable.

LED street lights also help improve public safety by increasing the visibility of sidewalks and roads at night, as well as help reduce light pollution.

UTILITY BILL PAYMENTS DUE MAY 30, 2022

Utility Bills for January to March are due May 30, 2022. We encourage you to pay online through your financial institution. However, payments can be made in person at City Hall using debit, cash or cheque, by mail or by using our after-hours drop box.

If you have questions about your bill, please call 250.245.6400 or email: billing@ladysmith.ca.



BURNING REGULATIONS

Please be reminded that no outdoor burning is permitted within the Town of Ladysmith, with the exception of small cooking fires (no bigger than 0.5m²), such as a barbecue, fire pit or chiminea.

SPRING CLEAN UP APRIL 19-25

The Town of Ladysmith is excited to announce that our annual Spring Clean Up is planned for April 19-25, 2022.

The popular bulk item door-to-door pickup service assists residents with getting rid of common household bulk items such as furniture, mattresses, children's toys and barbecues. See our website for a full list of accepted items: <https://www.ladysmith.ca/city-hall/events-calendar/2022/04/19/default-calendar/spring-clean-up-week-2022>

As a sustainability leader, the Town is committed to collaborating with residents on opportunities that minimize the impact Spring Clean Up has on our environment.

The Town plans to engage with residents in the coming months on the value of the program and gauge enthusiasm

for potential future requirements to sort bulk items at curbside - taking advantage of recycling and diversion initiatives provided by the CVRD.

WATER MAIN FLUSHING PROGRAM

Each year, the Town of Ladysmith flushes water supply mains and distribution water mains. Regular water main flushing is an important part of a comprehensive water management program.

Potable water is flushed at a high velocity through the water mains to ensure all piping is refreshed and minor sediment within the pipe is removed.

This is one of the methods relied upon by the Town to help keep our drinking water safe and clean.

During this flushing period, water users may experience some discoloration of the water supply. Should this occur, running a cold water tap for a short period will help to restore water quality back to normal.

Residents who are dependent on medical equipment that uses water, or who have any questions regarding the flushing are invited to call Infrastructure Services 250.245.6445 for specific flushing dates.

CEMETERY CLEANUP


Town Parks crews are working to keep our cemetery beautiful throughout the summer months.

Any floral tributes and trinkets found in an acceptable condition and that are removed to allow for maintenance can be picked up by contacting Infrastructure Services at 250.245.6445.



WE WANT TO HEAR WHAT YOU HAVE TO SAY. CONNECT WITH US

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 Follow us on Instagram [ladysmithbc](https://www.instagram.com/ladysmithbc)

SIGN UP FOR OUR ELECTRONIC NEWSLETTER

Call City Hall 250.245.6400, sign up on our website www.ladysmith.ca, or send us an email to info@ladysmith.ca to be added to our electronic newsletter mailing list. You can choose to receive City Hall News, Parks, Recreation & Culture News and/or Emergency Information right in your email inbox in a safe, secure e-newsletter.

TOWN NEWS YOU CAN USE

Yard Waste removal - May 16-20 and October 17-21, 2022 - Mark your calendar, the Yard Waste pickup is back.

Please visit the Town's website for more details on what items are accepted and how to prepare your yard waste for collection.

Exercise your Democratic Right to Vote - October 15, 2022 - General Local Elections are October 15, 2022 - please remember to vote. Voters will elect 1 Mayor, 6 members of Council and 9 School District 68 Trustees (Nanaimo Ladysmith).

Voting on Election Day will be at the Frank Jameson Community Centre, 6th Avenue, from 8 a.m. to 8 p.m. Can't make it on that day? Don't worry - you can still vote. Advance voting will be available Wednesday, October 5th and 12th from 8:00 a.m. to 8:00 p.m. at City Hall. Mail in ballots will also be available.

Emergency and routine notifications through the CVRD - Have you signed up for the Cowichan Valley Regional District (CVRD) Emergency Alert Registration service to receive emergency alerts for the area, including Ladysmith? This free service provides information on Evacuation Routes, Alerts and Orders and available/open ESS Reception Centres. It also lets you know when it's safe to return to the affected area. To register: www.cowichanalert.ca.

Nanaimo-Cowichan Express Bus Service - BC Transit Route 70 NCX Nanaimo - Cowichan Express is now officially in service, providing customers with safe, reliable transit service between downtown Nanaimo and downtown Duncan, via Ladysmith. The southbound and northbound stop for this service is located on 1st Avenue near Bob Stuart Park. The express bus will provide seven round trips per day, Monday through Friday, and six trips on Saturdays. In addition to connecting to neighbouring municipalities, the transit bus will also service the Nanaimo Airport. Tickets and passes are available at City Hall and the FJCC. View the schedule here: www.bctransit.com/cowichan-valley

For more information on any of these items, please see www.ladysmith.ca.

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