



## LADYSMITH LINKS

APRIL 2026

### UTILITY BILLS DUE MAY 28, 2026

Utility Bills for the period of January to March are due May 28, 2026. We encourage you to pay online through your financial institution. However, payments can be made in person at City Hall using debit, cash or cheque, by mail or by using our after-hours drop box.

If you have questions about your bill, please call 250.245.6400 or email: [billing@ladysmith.ca](mailto:billing@ladysmith.ca).

### SIGN UP FOR E-BILLING

We encourage residents to sign up to receive your quarterly utility bill by email.

Please email your name and account number to [finance@ladysmith.ca](mailto:finance@ladysmith.ca). Once registered, you will begin receiving your quarterly utility bill directly in your inbox.

### SPRING CLEAN UP WEEK 2026

From Monday, April 20 to Friday, April 24, the following additional oversized items will be picked up as part of your regular collection day:

- Furniture (wooden or fabric-covered wood)
- Washers, Dryers, Stoves
- Carpets, Rugs and Bagged Mattresses\*
- Barbecues
- Toys and Bicycles

\*For the health and safety of the Collector, mattresses must be fully contained in plastic and taped/sealed.

All items must be placed at the curbside the day BEFORE your regular collection day. Please note: If items left at the curbside are not on the list, they will not be picked up. It is your responsibility to dispose of any items that are not picked up.

Non-contract garbage such as yard waste, rocks, commercial trade waste, lumber, household construction, renovation or demolition waste, highly flammable or hazardous waste, along with banned materials will not be collected.

The Cowichan Valley Regional District (CVRD) Peerless Road Facility has expanded its list of acceptable items. For more information, please visit the CVRD's website at [www.cvrld.bc.ca](http://www.cvrld.bc.ca) or call toll-free 1-800-665-3955.

### NEW RATES EFFECTIVE 2026

The Utility Bill enclosed with this newsletter covers the period January to March 2026. You will notice your bill is calculated based on the new water rates that came into effect January 1, 2026. The water rates increased by 3% to the base rate and consumption steps. This equates to a \$1.92 increase to the base rate for a single family dwelling and \$2.88 increase to the base rate for a single-family dwelling with a suite for the quarter. The sewer rates also increased by 3% for all of the classes. This equates to a \$2.94 increase for each dwelling unit for the quarter. The solid waste fees increased by \$10.50 for the quarter per unit. The rate increase helps to cover the rising costs of providing safe, reliable drinking water and treating our waste water, and contractor rates for solid waste services. The funds also go towards building reserves for future improvements to our sewer and water supply systems.

### STAGE 1 WATER RESTRICTIONS

Stage 1 Water Restrictions will come into effect for Town of Ladysmith residents as of May 1, 2026. These annual restrictions are intended to help manage water usage during the warmer, drier months of the year.

To read more about full water restrictions, visit our website at <https://www.ladysmith.ca/our-services/water>

### SIGN UP FOR OUR ELECTRONIC NEWSLETTER

Call City Hall 250.245.6400, sign up on our website [www.ladysmith.ca](http://www.ladysmith.ca), or send an email to [info@ladysmith.ca](mailto:info@ladysmith.ca) to be added to our electronic newsletter mailing list. You can choose to receive City Hall News, Parks, Recreation & Culture News and/or Emergency Information right in your email inbox in a safe, secure e-newsletter.

### BINS TO THE CURB BY 8:00 AM

Your containers MUST be placed at the curb by 8:00 am on your collection day, regardless of where you are on the route.

Containers that have been placed out after the truck has passed your home will not be collected until your next scheduled collection day.

For more information regarding waste collection in Ladysmith, including routes and acceptable items, visit <https://www.ladysmith.ca/our-services/garbage-recycling>.





## DATES TO REMEMBER

New Utility Rates in Effect	Utility Due Dates	Large Item Pick Up	Spring Yard Waste	Property Tax Due Dates	Provincial Home Owner Grant	Election Date
Starting Jan 1, 2026	May 28, 2026 Aug 27, 2026 Nov 26, 2026	Apr 20-24, 2026	June 1-5, 2026	July 2, 2026	July 2, 2026	Oct 17, 2026

## TOWN NEWS YOU CAN USE

**COMING THIS JUNE: Spring Yard Waste Pickup** - The Town and GFL are partnering to bring you a Spring Yard Waste Pickup June 1-5, 2026. Visit the 'Latest News & Information' section on the Town's Website homepage for more information in the near future.

**Pet Responsibility** - We encourage community members to be responsible pet owners and please pick up after your animal(s) when out walking on sidewalks, trails and visiting parks. Properly disposing of your waste bags by using the nearest available trash container helps keep our public spaces enjoyable for everyone. We appreciate your cooperation.

**Emergency and Routine Notifications through the CVRD** - Sign up for the Cowichan Valley Regional District (CVRD) Emergency Alert Registration service to receive information on Evacuation Routes, Alerts and Orders and available/open ESS Reception Centres. To register, visit [www.cowichanalert.ca](http://www.cowichanalert.ca).

**Organics - Bag Enforcement** - As of March 31, 2026 GFL will stop collecting organics contained in compostable, bio-degradable, or oxo-degradable plastic bags, as the Cowichan Valley Regional District will no longer accept waste delivered in these types of bags.

What You Can Do Instead:

- Line your container with newspaper or a 100% compostable paper bag
- Freeze extra messy or smelly scraps until collection day
- Add cardboard (tape and labels removed), boxboard, newspaper, a paper bag, or yard waste to the bottom of your tote before adding kitchen scraps
- Rinse your bin regularly

**Water Rates** - Remember - water usage over 200 m<sup>3</sup> from Apr-Sept is charged at a higher rate.

## WE VALUE YOUR FEEDBACK

If you have comments, questions or suggestions, or you just want to know what's going on, there are many ways to get in touch.

- ✉ Send an email to [info@ladysmith.ca](mailto:info@ladysmith.ca)
- ✉ Mail a Note to Town of Ladysmith City Hall, 410 Esplanade, Box 220, Ladysmith, B.C. V9G 1A2
- 📘 Follow us on Facebook [www.facebook.com/LadysmithBC](http://www.facebook.com/LadysmithBC)
- 📷 Follow us on Instagram [ladysmithbc](https://www.instagram.com/ladysmithbc)
- ☎ Call City Hall [250.245.6400](tel:250.245.6400)

