



OCTOBER 2016

LADYSMITH LINKS

HAVE YOUR UTILITY BILL E-MAILED

To sign up for “e-billing” for your next quarterly utility bill, send an e-mail to info@ladysmith.ca, and provide your account number (from the upper left hand side of your utility bill).

AUTOMATIC UTILITY BILL PAYMENTS

You can also pay your utility bill directly through our pre-authorized debit program. Just call City Hall to get the form, or download it off our website www.ladysmith.ca, and return it to us with a void cheque. After that, your account will be debited on the bill’s due date. You will still receive your quarterly utility bill.

For information about your utility bill or payments, please contact City Hall at 250.245.6414, ext. 6206.

Utility Bill payments are due on Tuesday, November 29, 2016.

SOLID WASTE COLLECTION UPDATE

We are working on the new 2017/2018 Waste Collection Schedules, which will be delivered to residences in December. We will also be providing you with a new sticker for your green organic bin to remind you of some changes to acceptable organics. The most important thing to remember is that all milk cartons, cream cartons, ice cream cartons and other containers made of

waxed cardboard are now to be rinsed and put in your curbside recycling rather than in the green compost bin. Recent environmental studies show that these containers take longer to break down than originally thought. Recycling them in the paper products stream is much faster and better for the environment.

CONTACT US 250.245.6400 / info@ladysmith.ca

410 Esplanade MAIL PO Box 220 . Ladysmith . BC . V9G 1A2

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EMERGENCY PREPAREDNESS – Planning Ahead is Key

Our community has an emergency preparedness plan in place. However, it is vital that each person and household is able to look after their own needs for at least seven days. Police, Fire/Rescue and other public safety agencies will likely be busy tending to emergencies and may not be able to help you for some time.

Family preparedness involves:

- Learning how to keep each member of your family safe.
- Developing a family communication and reunion plan.
- Taking steps to reduce damage to your home and property.
- Storing supplies and equipment to provide for your family when regular community services such as water, sewer, electricity, gas or transportation routes, are disrupted for lengthy periods of time.

Please discuss and plan with your family and neighbours how best to implement your own disaster preparedness plan. By taking these simple steps today, together we can help to make sure we are equipped to manage in the event of a major disaster.

Evacuation Orders & Alerts

You will be advised by the RCMP or Town staff when an evacuation order has been issued. Evacuation alerts and orders will also be on the Town's website, Facebook Twitter and Instagram feeds, and local radio 89.7 Juice FM.

Evacuation Order means you are at risk and MUST leave the area immediately. Local police or RCMP enforce evacuation orders.

Evacuation Alert: Be ready to leave on short notice. You can voluntarily evacuate if you choose.

Protect your home — shut off water, electricity and gas if told to do so and lock up

Your evacuation route will depend on the location of the fire and the direction it is travelling. Please obey all directions from police and other first responders.

Where To Go

We will open emergency reception centres in the event of an evacuation, providing food and shelter. We strongly recommend that you check in at an Emergency Reception Centre, even if you don't plan to stay there. That way, people know you have evacuated safely and how to get hold of you.

You can also register for the Cowichan Valley Regional District Emergency Alerts: www.cvr.d.bc.ca/eAlert

In Ladysmith, we could expect to have to deal with any of the following emergency events:

MAJOR EARTHQUAKE | HAZARDOUS GOODS SPILL ON THE HIGHWAY

POWER INTERRUPTION/STORM EVENT | FOREST FIRE | WATER SUPPLY INTERRUPTION



WATER RESTRICTIONS END ON OCTOBER 31

We would like to thank all residents of Ladysmith for your co-operation during the summer and resulting Stage 2 Water Restrictions. Thanks to our collective water conservation efforts, reservoir levels did not go below 2015 levels. With the recent cooler weather water restrictions will end on October 31.

WATERFRONT AREA PLAN UPDATE -- Public Input Opportunities

An exciting community project is starting and we want to hear from you! You are invited to be part of the planning and design project to create a visionary strategy for developing our waterfront.

Our current plans envision a “waterfront for all” that involves a mix of natural areas, recreation, marinas and marine activities, residential and related commercial development, and traditional industrial and related uses. We have achieved that in part with the development of Rocky Creek Industrial Park and Transfer Beach Park. This new implementation project focuses on the area between these two community assets, exploring how to make our vision a reality. It builds on past work and will culminate in an up-to-date Waterfront Area Plan, which is critical for ensuring that our directions for land use, development, and design help bridge vision and reality.

We have hired an experienced waterfront planning and design firm, DIALOG, to work with the Town and Stz’uminus First Nation in creating a waterfront that is the envy of the coast!

DIALOG is passionate about engaging many different voices in improving the well-being and success of the community. Broad community engagement begins this fall!

We hope you will get involved in this vital project for the future of our community. Stay tuned and watch our website and Facebook page for news, or call us at 250.245.6400.

WINTER IS COMING -- BE PREPARED FOR SNOW

With November approaching, snow is a real possibility, so it really isn’t too soon to talk about snow clearing.

After a snowfall, the first priority for the snow ploughs is to clear snow to allow access to public buildings such as the Community Health Centre, RCMP Station, Ambulance Station and Fire/Rescue Station.

We continue to clear and maintain all main roads throughout the day and night as the snow continues to fall. These main roads include Fourth Avenue, First Avenue, Dogwood Drive, Davis Road and Chemainus Road.

It can take up to 48 hours to clear all the roads in Ladysmith. If snow falls again within that time, crews must return to streets with higher priority. We hope you will be patient if this happens.





Mark your calendars!



Light-Up is
THURSDAY, NOVEMBER 24TH

SIGN UP FOR OUR NEW ELECTRONIC NEWSLETTERS






Call City Hall 250.245.6400, click the button on our website www.ladysmith.ca, or send an e-mail to info@ladysmith.ca to be added to our electronic newsletter mailing list. You can choose to receive City Hall News, Parks, Recreation & Culture News, Council Meeting Agendas and/or Emergency Information right in your e-mail inbox in a safe, secure e-newsletter. This e-newsletter is replacing the e-mailed Council agendas and Town news.

CITIZEN AND STAKEHOLDER ENGAGEMENT ARE VITAL

Successful civic engagement ensures that our citizens' and stakeholders' views, values, needs and concerns are identified before and during decision making. Being a part of this two-way process gives our residents the opportunity to contribute and connect with the Town. We encourage our citizens to engage their family, friends and colleagues in discussions and actions that improve our community.

You are always welcome to attend a Council meeting on the first and third Monday each month at 7:00 p.m.

WE WANT TO HEAR WHAT YOU HAVE TO SAY. CONNECT WITH US:

-  Send an E-mail to info@ladysmith.ca
-  Mail a Note to Town of Ladysmith City Hall, 410 Esplanade, Box 220, Ladysmith, B.C. V9G 1A2
-  Follow us on Facebook www.facebook.com/LadysmithBC
-  Follow us on Twitter [@TownOfLadysmith](https://twitter.com/TownOfLadysmith)
-  Follow us on Instagram [ladysmithbc](https://www.instagram.com/ladysmithbc)

CONNECT WITH COUNCIL

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